



CLIENT CENTERED DEFENSE

That Ensures Client Dignity

FY2021

Citizen-Centric Report

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STRATEGIC GOALS

- >>>To continue to provide fair and equal representation without potential conflicts of interest with the Judiciary.
- >>>To improve and enhance Defense Counsel Performance that increases communication and allows for attorney-client access as Guam transitions into an endemic.
- >>>Continue to enhance relationships between management and employees that will help improve efficiencies for the betterment of indigent defense.

ABOUT PDSC

The Public Defender Service Corporation (PDSC) exists to provide effective legal assistance to those unable to afford private counsel, thereby ensuring equal protection of their lawful rights, in accordance with prescribed ethics, laws, rules and regulations.

Established on July 10, 1975, through Public Law 13-51 (12 GCA, Chapter 11), PDSC's Board of Trustees was created as the governing body of the Corporation seeking to ensure the best interest of stakeholders in all types of management decisions.

CORE VALUES

- >>>Establish an office where all employees work together toward the Corporation's mission;
- >>>Maintain the highest level of ethics and professionalism in the practice of law;
- >>>Promote strong attorney/client relationships with the people we serve;
- >>>Commit to the zealous representation of each client we represent before the courts; and
- >>>Ensure that all attorneys are committed to the continuous improvement of their legal skills.

MISSION

We exist to provide effective legal assistance to those unable to afford private counsel, thereby ensuring equal protection of their lawful rights, in accordance with prescribed ethics, laws, rules and regulations.

BOARD OF TRUSTEES

Chief Justice F. Philip Carbullido
Chairman

Presiding Judge Alberto C. Lamorena III
Vice Chairman

Attorney Cynthia V. Ecube
Member

Mrs. Donna Muña-Quiñata
Member

Attorney Jacqueline T. Terlaje
GBA President / Member



OUR TEAM

EMPLOYMENT STATUS	2019	2020	2021
Unclassified	2	3	6
Classified	53	55	54
Limited Term Employment	3	4	2

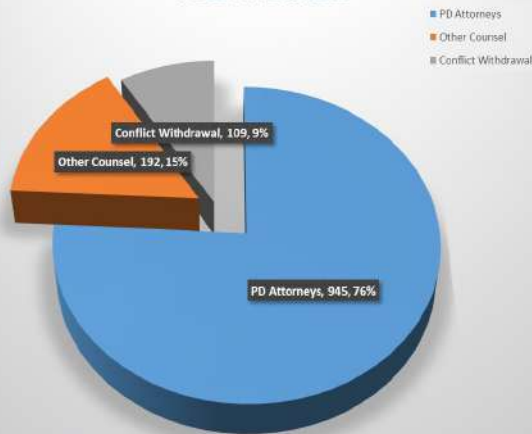
Contact Information

Public Defender Service Corporation
779 Route 4, Sinajaña, Guam 96910
guampdsc.org
Tel: (671) 475.3100



OUR PERFORMANCE

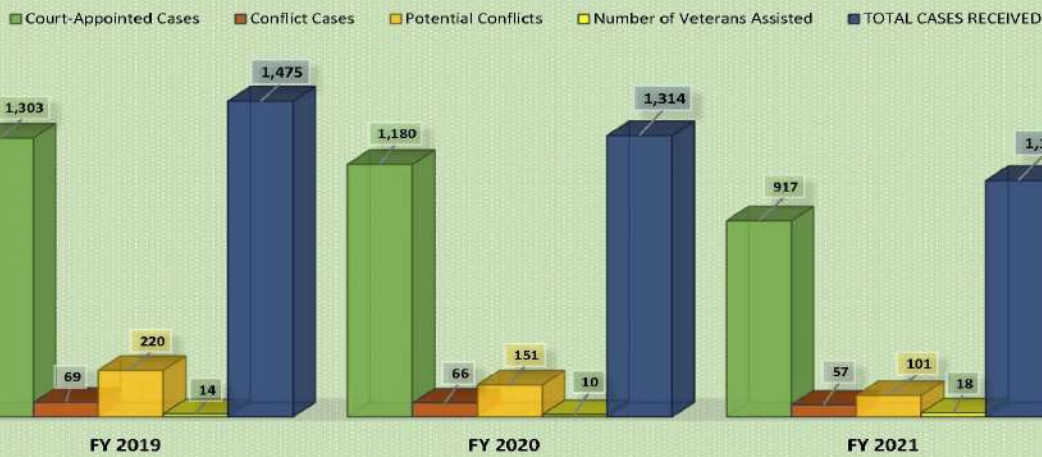
2020 CRIMINAL FELONIES & MISDEMEANORS CASES ASSIGNED TO PDSC ATTORNEYS



2021 CRIMINAL FELONIES & MISDEMEANORS ASSIGNED TO PDSC ATTORNEYS



COURT-APPOINTED CASES BY FISCAL YEAR



	FY 2019	FY 2020	FY 2021
Court-Appointed Cases	1,303	1,180	917
Conflict Cases	69	66	57
Potential Conflicts	220	151	101
Number of Veterans Assisted	14	10	18
TOTAL CASES RECEIVED	1,475	1,314	1,105

Staying within PDSC’s mandate, the Corporation exists to provide effective legal assistance to those unable to afford private counsel, thereby ensuring equal protection of their lawful rights, in accordance with prescribed ethics, laws, rules and regulations. Handling over 70% of the criminal cases filed in the Superior Court of Guam, PDSC saves the government an unsurmountable amount of money. Generally, when the Court appoints a private attorney to a Felony case it costs GovGuam anywhere from \$7,500 up to \$15,000—depending on complexity—for a capital felony. PDSC handled close to 400 felonies (a significant drop from pre-pandemic numbers) in FY2021. With a conservative calculation, believing all felonies are less complex, calculating 400 cases at a cost of \$7,500, the Corporation saved GovGuam approximately \$3.0 million by keeping these cases at its office.

In addition to Felonies—Misdemeanor and Juvenile cases have the same rippling effect of providing cost savings to GovGuam when assigned to PDSC. Conservatively calculating figures for felonies, misdemeanors and juvenile cases, if not assigned to PDSC, the total cost amounts to \$6,460,000. A considerable cost savings considering the Corporation’s FY2021 budget was only \$4,351,900. Without a doubt, PDSC saves GovGuam a significant amount of money.

OUR PERFORMANCE

Fiscal Year	2019	2020	2021	% Change	Trend
APPROPRIATIONS and OTHER SOURCES					
General Fund (Public Defender)	\$ 4,344,170	\$ 4,724,408	\$ 4,351,900	-7.88%	↓
General Fund (Alternate Public Defender)	1,193,248	1,376,264	1,308,228	-4.94%	↓
Federal Grant					
Domestic Violence Program	44,752	50,420	40,711	-19.26%	↓
Elder Justice Center	0.00	0.00	73,954	100.00%	↑
Other Sources	92,551	0.00	0.00		
Total Appropriations and Other Sources	\$ 5,674,721	\$ 6,151,092	\$ 5,774,793	-6.12%	↓
EXPENDITURES and ENCUMBRANCES					
PROGRAMS					
PDSC Operations	\$ 4,138,259	\$ 4,435,254	\$ 4,743,135	6.94%	↑
Alternate Public Defenders	1,046,107	1,038,960	1,187,412	14.29%	↑
Domestic Violence Program	44,752	50,420	40,711	-19.26%	↓
Elder Justice Center	0.00	0.00	73,954	100.00%	↑
Total Programs	\$ 5,229,118	\$ 5,524,634	\$ 6,045,211	9.42%	↑
FUNCTIONAL AREAS					
Salaries, Wages and Benefits	\$ 4,651,949	\$ 4,788,668	\$ 5,220,077	9.01%	↑
Contractual Services	145,077	263,665	354,190	34.33%	↑
Office Space Rental	339,696	339,696	339,696	0.00%	↔
Supplies & Materials	26,889	28,832	31,697	9.93%	↑
Equipment < \$5,000	14,004	39,253	65,287	66.32%	↑
Drug Testing	200	160	440	175.00%	↑
Utilities	0.00	0.00	0.00	0.00%	↔
Miscellaneous and Others	44,796	38,949	33,824	-13.15%	↓
Capital Outlay	0.00	25,410	0.00	-100.00%	↓
Off-Island Travel	6,507	0.00	0.00		
Total Expenditures and Encumbrances	\$ 5,229,118	\$ 5,524,634	\$ 6,045,211	9.42%	↑

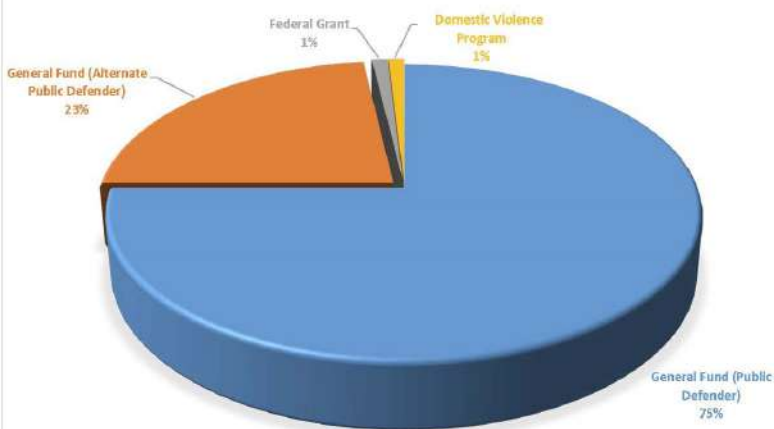
FISCAL YEAR 2021

APPROPRIATIONS and OTHER SOURCES	
General Fund (Public Defender)	75%
General Fund (Alternate Public Defender)	23%
Federal Grant	1%
Domestic Violence Program	1%
Elder Justice Center	
Total Appropriations and Other Sources	100%

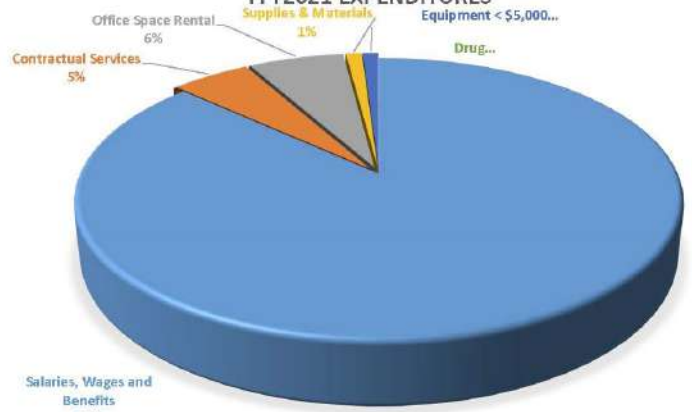
FISCAL YEAR 2021

EXPENDITURES	
Salaries, Wages and Benefits	85%
Contractual Services	5%
Office Space Rental	6%
Supplies & Materials	1%
Equipment < \$5,000	1%
Drug Testing	0
Miscellaneous and Others	1%
Total Expenditures	100%

FFY2021 APPROPRIATIONS AND OTHER SOURCES

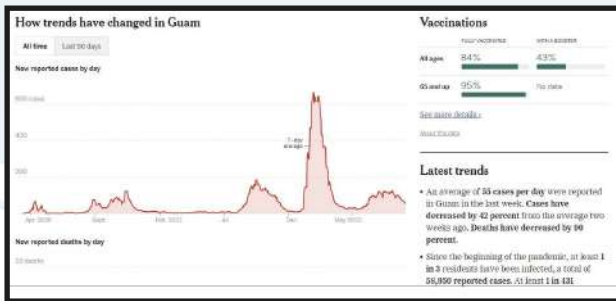


FFY2021 EXPENDITURES



CHALLENGES

1) Increase in COVID Cases that have caused additional as well as unanticipated operational changes



2) Court ordered representation of ALL incoming travelers who are subject to GovGuam quarantine sites—placing a strain on a already tapped workforce



3) COVID outbreak at DOC that restricted contact with PDSC clients. Through the first several months of the pandemic, attorneys were unable to speak or see their clients



4) Uncertainty relative to the proper way to set up the right safety protocols that would ensure the safety and welfare of the PDSC team as well as its clients



FUTURE OUTLOOK

1) Increase ability to provide services to Guam's bedrock of the community—the island's *Manāmkō*—through the Elder Justice Center (EJC)



2) A dedicated social worker who is able to increase holistic defense that combines aggressive legal advocacy with a broader recognition that for most poor people arrested and charged with a crime, the criminal case is not the only issue with which PDSC clients struggle with in Guam's remote island community



3) Ensuring PDSC's clients' 6th Amendment rights are protected through the Access to Counsel Grant that will be fully implemented in FY2022



4) Restoring workplace normalcy—allowing team members to integrate and build *esprit de corps*—that helps improve the services PD provides within the community



WE WANT TO HEAR FROM YOU!

Serving the public, PDSC wants to hear if there is other information or data you believe should be included in this report. Please call the Corporation (671) 475.3100 or visit us online at www.guamdpsc.org.

EXECUTIVE DIRECTOR
Stephen P. Hattori



DEPUTY DIRECTOR
John P. Morrison
ADMINISTRATIVE DIRECTOR
Cathyann C. Gogue

PUBLIC DEFENDER SERVICE CORPORATION
(Kotperasion Setbision Defensot Pubbleku)

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September 8, 2022

Mr. Benjamin J.F. Cruz
Public Auditor
Office of the Public Accountability
Suite 401, DNA Building
238 Archbishop Flores Street
Hagåtña, Guam 96910

RE: FISCAL YEAR 2021 CITIZEN CENTRIC REPORT

Dear Mr. Cruz,

Håfa Adai! Pursuant to the Citizen Centric Report Act (Public Law 30-127), please find attached in PDF format our Fiscal Year 2021 Citizen Centric Report for the Public Defender Service Corporation.

Should you have any questions or require additional information, please feel free to contact me at 475-3100 or email cgogue@guampdsc.org

Dângkolo na Agradesimento.

Senseramente,

CATHY GOGUE
Administrative Director

cc: Executive Director
Chief Fiscal Officer



Mariella Cruz <mcruz@guamopa.com>

Reminder for Submission of FY 2021 Citizen-Centric Reports

Cathy Gogue <cgogue@guampdsc.org> Thu, Sep 8, 2022 at 11:12 AM
To: Mariella Cruz <mcruz@guamopa.com>
Cc: Stephen Hattori <sphattori@guampdsc.org>, Michael Moreno <mmoreno@guampdsc.org>

Hafa Adai!

Thank you for your email.

Please see the attached submittal for the Guam Public Defender Service Corporation of its FY2021 CCR.

Warmest regards,

Cathy

From: Mariella Cruz [mailto:mcruz@guamopa.com]
Sent: Tuesday, August 9, 2022 5:00 PM
To: Mariella Cruz <mcruz@guamopa.com>
Cc: Vincent Duenas <vduenas@guamopa.com>; Benjamin Cruz <bjcruz@guamopa.com>
Subject: Reminder for Submission of FY 2021 Citizen-Centric Reports

Hafa Adai,

[Quoted text hidden]

Public Defender Service Corporation | [779 Route 4, Sinajana, Guam 96910](#) | (671) 475-3100 | [www.guampdsc.org](#)

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 **OPA Transmittal Letter & FY2021 CCR.pdf**
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