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Office of the Attorney General Citizen-Centric Report

Fiscal Year 2019

Mission

To represent the Government of Guam, prosecute on behalf of the People of Guam, and uphold the rule of law.

Core Values

Professionalism Respect Integrity Dedication Excellence



Attorney General Leevin T. Camacho

Who We Are

The Office of the Attorney General has eight divisions and various units that collectively work together to meet our mission. We help Guam families, protect the public, and serve the government by providing legal counsel. Internally, we strive to ensure each division and unit is given the tools necessary to achieve excellence and work efficiently.



Protecting the Public



Serving the Government

Child Support Enforcement

parents with obtaining Assists Assists parents with obtaining financial support for raising their children

Victim Service Center

Guides victims of crimes and their families through the criminal justice process, including informing victims of their rights and important case updates

Prosecution

Solicitors

Reviews government contracts

for compliance with Guam

government agencies and

issues legal opinions

law; provides legal advice to

Prosecutes all adult criminal cases

Civil Litigation

Represents GovGuam in

civil lawsuits and claims

made against the

government

Handles criminal allegations against minors; represents GovGuam in cases involving youth and incapacitated adults

Family

Administration

Responsible for the business processes of the agency and provides support to all divisions

Consumer Protection

Enforces local laws against false, misleading and deceptive practices; promotes consumer education and awareness

General Counsel

Develops and implements internal policies and procedures; serves as liaison to the Legislature

Employee Demographics Total OAG Personnel: 198 FUN FACT: Personnel Gender Age 40% 34 64% - Support Staff **63%** law schools are 27% - Attorneys represented among 9% - Investigators 10% 50% attorneys in the OAG Support Staff: 126 51+ years: 79 31-50 years: 99 Male: 74 (as of 09/30/20) Attorneys: 54 Female: 124 Investigators: 18 18-30 years: 20 671-475-3324 590 S. Marine Corps Dr. Ste. 901 Tamuning. GU 96913 ag@oagguam.org @oagguam

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Performance Highlight

Restitution court orders defendants to compensate victims for financial losses suffered as a result of a crime. This year, there was an increase of 100 cases opened and a total of \$76,714.30 was collected.

Each division serves our island in many ways. Here is a summary of our work output over the last four years and the trend changes in each category.

Performance Highlight

Child support dedicated resources to reduce the decades-old \$5M undistributed child support payments. Focusing on locating parents and reissuing checks, over \$146,000 in 158 cases were returned in the first five months, with checks dating as far back as 2008.

CHILD SUPPORT ENFORCEMENT DIVISION io. io. io. io. io. io. io. io. Total Child Support Collected \$10,881,598 \$10,310,282 io. io		Division	FY2016	FY2017	∆ % FY16-17	FY 2018	∆% FY17-18	FY2019	∆% FY18-19
Total Child Support Collected \$10,81,598 \$10,310,282 -5.25% \$9,923,175 -3.75% \$9,382,651 -5.45% Active Caseboal $-6,654$ $-6,662$ 0.12% $-6,512$ -2.25% $-6,584$ 1.11% Undistributed Collections Redispersed* 0 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 $-*$ 0 0 $-*$ 0 $-*$ 0 0 $-*$ 0 <t< td=""><td colspan="2"></td><td>112010</td><td>112011</td><td>1110-11</td><td>112010</td><td>1111-10</td><td>112013</td><td>1110-13</td></t<>			112010	112011	1110-11	112010	1111-10	112013	1110-13
Undistributed Collections Redispersed* 0 0 * 0 * 0 * 8146,767.40 * CONSUMER DIVISION Ince Ince<		Total Child Support Collected	\$10,881,598	\$10,310,282	-5.25%	\$9,923,175	-3.75%	\$9,382,651	-5.45%
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FAMILY DIVISION Intermited point purchase Intermited point purchase <thintermited point="" purchase<="" th=""> Intermited p</thintermited>		Closed Complaints	12	90	650.00%	56	-37.78%	36	-35.71%
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$\begin{array}{c c c c c c c c c c c c c c c c c c c $		Misdemeanor Cases Filed	919	752	-18.17%	643	-14.49%	610	-5.13%
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VICTIM SERVICE CENTER Image: Constraint of the image: Co		DUI/DWI	310	253	-18.39%	271	7.11%	449	65.68%
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Criminal Injuries Compensation Awarded Restitution Collected* \$90,571.27 \$162,808.65 79.76% \$172,976.08 6.25% \$60,202.45 -65.20 Restitution Collected* 0 0 * \$53,461.97 * \$76,714.30 43.49 SOLICITORS DIVISION -<									
Restitution Collected* 0 0 * \$53,461.97 * \$76,714.30 43.49 SOLICITORS DIVISION		Total Victims Served	1,622	,	-9.31%	,	-11.15%		-1.68%
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Total Matters Closed 125 174 39.20% 129 -25.86% 170 31.78 Claims Opened 99 100 1.01% 122 22.00% 102 -16.39 Government 111 120 121 120.00% 101 -16.39	LITIGATION								
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Government To an and the second	Governmen					_			31.78%
		•							-16.39%
	Claims	Claims Closed	70	99	41.43%	71	-28.28%	131	84.51%
			45	44	-2.22%	29	-34.09%	52	79.31%
ADMINISTRATION DIVISION									
		•		-	10.51%				19.69%
Walk-in Assistance* 0 19,486 * 17,314 -11.15% 18,570 7.25% *New initiatives, no data for previous years *New initiatives, no data for previous years *		Walk-in Assistance*	ř	,	*	,	-11.15%	18,570	7.25%

Performance Highlight

*New initiatives, no data for previous years

The longevity of the Criminal Injuries Compensation Program was realized after a grant was secured that reimburses 60 cents of every dollar dispersed by the OAG to eligible victims of crime and their families. Over \$60,000 was awarded in FY19.

Performance Highlight

The Consumer Protection Division launched a new initiative to collect on outstanding obligations owed to Guam Memorial Hospital, the Department of Administration, and the Department of Revenue & Taxation. An audit by the Office of Public Accountability showed that GMH's partnerships with the OAG and DRT resulted in a 100.4%, or \$7.3M, increase in self-pay accounts. The 47 cases filed in court totaled over \$577k.

Our Performance

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Special Revenue Sources Trend



A continuous increase in the Special Revenue Funds category is a result of a federal grant awarded to the OAG in 2018. The grant matches 60 cents of every dollar dispersed to eligible victims under the Criminal Injuries Compensation Program, with a 94% increase between FY18 and FY19.

The Child Support Enforcement Division is supported by a 66% federal match contribution, and for every dollar spent, the General Fund contributes 34 cents. In FY19 the General Fund contribution was decreased for this division as a budget strategy to utilize available funding from prior years, allowing the OAG to maximize its General Fund allocation towards other operational needs.

8%

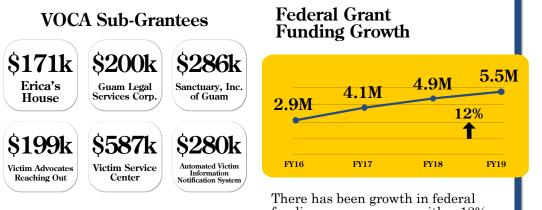
4%

Expenditure Sources 4% 1% Total: \$28,979,723.77 Total: \$20,552,492.94 34% **65%** 44% 52% General Funds: \$15,039,063.00 General Funds: \$13,423,668.62 Federal Funds: \$12,788,939.88 Federal Funds: \$6,979,515.10 Special Revenue Funds: \$1,151,720.89 Special Revenue Funds: \$149.309.22 **General Fund Expenditures** 10% Salaries and Benefits: \$10,614,261.45 2% ■ Travel: \$21,829.84

Contractual: \$496,489.92 Building Rent & Utilities: \$1,131,099.16 Total: Expense Reimbursement: (\$310,373.33) \$13,423,668.62 Otĥer*: \$1,470,361.58 *Supplies, Equipment, Drug Testing, Telephone, Capital, Federal Matching 76%

VOCA

The Office manages the Victims of Crime Act (VOCA) federal grant and sub-grants this funding to organizations who provide direct services to victims of crime within the community. Funding from FY2018 was subgranted to six organizations in FY2019. Of note, \$1.3M was awarded in FY2019 but has yet to be subgranted. The OAG has until September 2022 to expend those funds.



funding year over year, with a 12% increase from FY18 to FY19.

The total budget for Fiscal Year 2019 was \$28,979,723.77. For the third consecutive year, the OAG's budget was reduced, presenting the opportunity to utilize technology to streamline operations and find creative solutions using existing resources.

Revenue Sources

The Budget

An independent audit was conducted, resulting in a clean audit opinion. For complete financial information, visit opaguam.org.

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Priorities

Technology



community access and information by updating its website and creating a presence on social media. This public

portfolio was created at little to no cost and has considerably expanded the availability of information on topics that are of interest to families, students, law enforcement, government entities and stakeholders, and the community-at-large.

The use of technology allowed the OAG to improve

Looking Ahead



COMING SOON:



The OAG intends to continue applying technology to increase efficiency and simultaneously reduce costs. A transition in email systems is expected to take place in the coming fiscal year and we continue to look at other ways to find technology-driven solutions.

We remain committed to supporting victims of crime. Part of the FY18 federal funding the OAG received will be dedicated to launching Guam's first automated victim notification system. The system will provide victims with free, confidential, 24-hour access to information and updates in ongoing criminal cases.



The Environment

The OAG is vested in protecting our Island's well-being, health, and environment. In this fiscal year, we filed suit to protect Guam's drinking water from PFAS contamination and sued drug manufacturers for fixing prices and false advertisement. There are several other national initiatives the OAG is considering which could bring positive change and resources to our community.



Future Challenges and Economic Outlook

The COVID-19 pandemic has indescribably changed how we operate-as individuals, as families, as a community, as a government. Although we have changed how we operate as a government, what has not changed is our mission to serve our island. The immediate challenge that we face as an agency is fulfilling our mission in a way that is safe to our staff, their families and the individuals we serve.

We have launched new initiatives, such as collections on behalf of the government and efforts to address the Undistributed Child Support Collections, despite a reduction in budget over the last two years. We will build on the progress we've made, but we are also prepared to continue adapting once the full impact of COVID-19 on our island's people and economy is determined.



Do you have any suggestions on how we can improve our reporting? Contact Carlina Charfauros, Public Information Officer, at 475-3324 ext. 5020 or email ag@oagguam.org



Mandated Submittal: OAG FY19 CCR

Carlina Charfauros <ccharfauros@oagguam.org> Tue, Oct 27, 2020 at 4:10 PM To: speaker@guamlegislature.org, mbrillante@guamopa.com, admin@guamopa.com Cc: Camarine Ann Hopkins <camhopkins@oagguam.org>, OAG General Counsel <generalcounsel@oagguam.org>

Hafa Adai Speaker Muna-Barnes and Ms. Brillante,

The Office of the Attorney General respectfully submits its Fiscal Year 2019 Citizen-Centric Report via PDF attachment. I also provided a link to our website where it is posted: http://oagguam.org/wp-content/uploads/FINANCE/CCR/FIN-CCR-FY19-10.27.20-v3.pdf

Kindly confirm receipt of this email.

Continued health and well wishes to you and your staff.

Si Yu'os Ma'ase,

Carlina Charfauros

Public Information Officer

Ufisinan Hinirat Abugao~Office of the Attorney General

1(671)475-3324 ext. 5020

Email: ccharfauros@oaqquam.org

590 S. Marine Corps. Drive Ste.901

Tamuning, Guam 96913

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OAG FY19 CCR 10.27.20 Final.pdf 2576K