FISCAL YEAR 2020 CITIZEN-CENTRIC REPORTING

GUAM OFFICE OF VETERANS AFFAIRS

Director: P. Tim Aguon, SMSgt. USAF (ret.)



MISSION STATEMENT

"To care for him who shall have borne the battle, and for his widow, and his orphan" President Abraham Lincoln

The Guam Office of Veterans Affairs (GOVA) primary mission is to fulfill President Lincoln's promise "To care for him who shall have borne the battle, and for his widow, and his orphan" by serving and honoring the men and women who are America's Veterans."

Responsible for the administration of all local laws representing ALL veterans of the Armed Forces of the United States.

Work with the Veterans Administration of the United States on all matters relating to local veterans.

CONTACT US

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Phone: (671) 475-8388

Website:

https://www.gvao.guam.gov

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"TO PROVIDE
VETERANS THE
WORLD-CLASS
BENEFITS AND
SERVICES THEY HAVE
EARNED - BY
ADHERING TO THE
HIGHEST STANDARDS
OF COMPASSION,
COMMITMENT,
EXCELLENCE,
PROFESSIONALISM,
INTEGRITY,
ACCOUNTABILITY, AND
STEWARDSHIP."

VISION

"I CARE"

Integrity: Act with high moral principles. Adhere to the highest professional standards. Maintain the trust and confidence of all with whom I engage.

Commitment: Work diligently to serve Veterans and other beneficiaries. Be driven by an earnest belief in VA's mission. Fulfill my responsibilities and organizational responsibilities.

Advocacy: Be truly Veteran-centric by identifying, fully considering, and appropriately advancing the interests of Veterans and other beneficiaries.

Respect: Treat all those I serve and with whom I work with dignity and respect. Show respect to earn it.

Excellence: Strive for the highest quality and continuous improvement. Be thoughtful and decisive in leadership, accountable for my actions, willing to admit mistakes, and rigorously correct them.

GOVA'S SPECIFIC MISSION

Veterans Health Care: Each Veteran's medical benefits package is unique. Care and services include:

- Treat illnesses and injuries
- •Prevent future health problems
- $\circ \mbox{Improve your ability to function}$
- •Enhance your quality of life

Veterans Benefits: Veterans can earn a range of benefits that help them transition back to civilian life in the country they fought to defend. Through the Veterans Benefits Administration, GOVA helps servicemembers transition out of military service, and assists with education, home loans, life insurance and much more.

National Cemeteries: The job of the Guam Veterans Cemetery is to make sure those who served this nation are never forgotten. GOVA provides dignified burial services for Veterans and eligible family members and providing lasting tributes that commemorate their service and sacrifice to our nation.

The Fourth Mission: GOVA's "Fourth Mission" is to improve the Nation's preparedness for response to war, terrorism, national emergencies, and natural disasters by developing plans and taking actions to ensure continued service to veterans, as well as to support national, state, and local emergency management, public health, safety and homeland security efforts.

GOVA'S FINANCES



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APPROPRATION CLASSIFICATION	Exp	enditures & imbrances	Expenditures & Encumbrances	FY 2021 Authorized Level
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DEDOGMEN SERVICES	_			
PERSONNEL SERVICES	-	202.054	225 020	404 400
Regular Salaries/Increments/Special Pay:	+	302,954	325,839	401,422
Overtime:	+	2,421	5,000	0
Benefits:	+	102,537	126,240	164,418
TOTAL PERSONNEL SERVICES	\$	407,912	\$457,079	\$565,840
OPERATIONS				
TRAVEL- Off-Island/Local Mileage Reimburs:		0	11,000	0
CONTRACTUAL SERVICES:		9,297	22,702	0
OFFICE SPACE RENTAL:		0	0	0
SUPPLIES & MATERIALS:	_	11,378	13,500	0
EQUIPMENT:	_	0	12,000	0
WORKERS COMPENSATION:		0	0	0
DRUG TESTING:		80	500	0
SUB-RECIPIENT/SUBGRANT:		0	0	0
MISCELLANEOUS:		0	0	0
TOTAL OPERATIONS	\$	20,755	\$59,702	\$0
UTILITIES	-			
Power:		22,000	33,038	15,852
Water/ Sewer:	T	800	12,000	0
Telephone/ Toll:	+	655	12,000	0
TOTAL UTILITIES	\$	23,455	\$59,702	\$15,852
CAPITAL OUTLAY	\$	-	\$26,000	\$22,500
Sin title doller!			Ψ20,000	722,000
TOTAL APPROPRIATIONS	\$_	453,664	\$601,781	\$ 604,192

OUR STAFF



VHA & VBA TEAM:

FY 2020

FY 2019

FOUR (4)
 ACCREDITED
 VETERAN SERVICE
 REPRESENTATIVES

BURIAL TEAM:

- ONE (1) PLANNING TECHNICIAN I
- ONE (1) CLERK TYPIST I
- ONE (1) CEMETERY WORKER

GOVA'S WAY FORWARD

TIME TO IMPROVE AND BUILD

- Improve the U.S. Navy
 Memorial Cemetery in East
 Hagåtña by building a seawall
 to prevent storm surges and
 mitigate the river wall to prevent
 erosion of current infrastructure
 and to protect the grave sites of
 our veterans and their families
 buried.
- To build on current footprint of the Guam Veteran Cemetery located in Piti. This will build a capacity of 1,200 additional crypts for use within the next three to five years, mitigate current drainage and ground plots.
- Complete all tasks established from the NCA Audit for the Guam Veteran Cemetery in 2018.
- Identify possible grants and funding sources with the Federal VA and National Cemeteries for the projects stated above.

INFORMATION TECHNOLOGY AND A COMPREHENSIVE VETERAN INFORMATION SYSTEM

- Memorandum of Agreement between the UTAH VA Administration and the Guam Office of Veterans Affairs in cooperation with the Office of Technology was signed.
- Next step is the release of the database to the Office of Technology to upload data pertinent to Guam.
- ALL Veteran records will be scanned into the system which allows our office to update veteran records and make readily available when required.

 Establish a MOA with other governmental agencies such as Revenue & Taxation,
 Department of Public Health-Vital Statistics and the Mayors Council to ensure all Veteran records are transmitted to the Guam Office of Veterans Affairs.

EVENTS HONORING OUR VETERANS

- Memorial Day (originally known as Decoration Day) – Every last Monday in the month of May
- Veterans Day (originally known as Armistice Day) – November
 11th
- Wreaths Across America Day –
 December 18th
 - Wreaths Across America (WAA) Day pays tribute in veterans cemeteries nationwide. The WAA mission includes raising awareness of the sacrifices veterans make for the country and encouraging more people to remember.Each December on National Wreaths Across America Day, our mission to Remember, Honor and Teach is carried out by coordinating wreath-laying ceremonies at Arlington National Cemetery, as well as at more than 2,100 additional locations in all 50 U.S. states, at sea and abroad, with the newest edition being Guam.

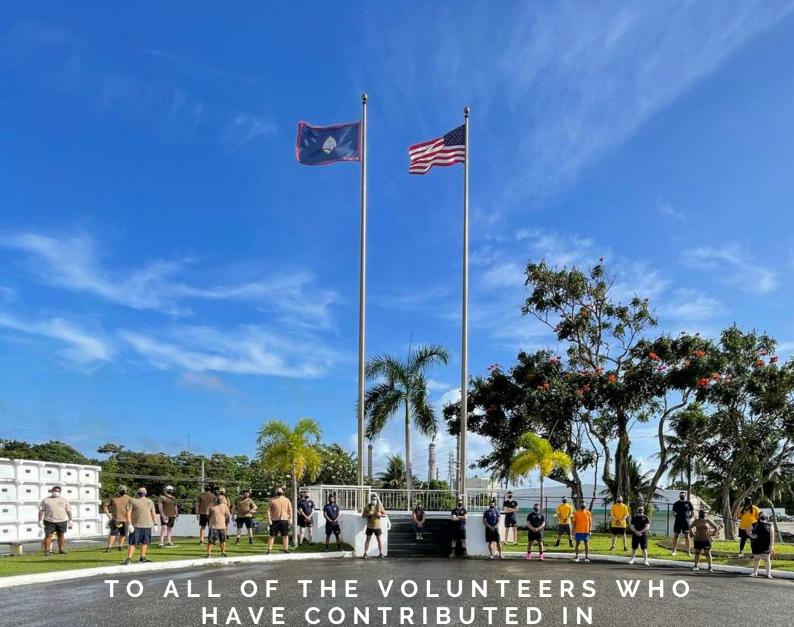




WHAT YOU WOULD LIKE TO SEE REPORTED?

PLEASE LET US KNOW BY CONTACTING THE GOVA OFFICE AT (671) 475-8388.





BEAUTIFYING OUR CEMETERY,

In dangkulu ma si yudz maande



Mariella Cruz <mcruz@guamopa.com>

GOVA CCR FY20

1 message

Lucia Perez < lucia.perez@gvao.guam.gov>

Tue, Aug 10, 2021 at 5:28 PM

To: Mariella Cruz <mcruz@guamopa.com>

Cc: Tim Aguon tim.aguon@gvao.guam.gov, Michelle Aguon <michelle.aguon@gvao.guam.gov>, Lucia Perez <lucia.perez@gvao.guam.gov>

Hafa Adai:

Attached for your reference is the GOVA CCR for FY2020. The data provided is for the period of July 1, 2020 through present under the current Director Tim Aguon. Should you have any questions or concerns please do not hesitate to contact me at 671-486-5824.

Lucia R Perez

Email: lucia.perez@gvao.guam.gov

Mobile: 671-486-5824

"Individual commitment to a group effort - that is what makes a team work, a company work, a society work, a civilization work." - Vince Lombardi

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Classification: UNCLASSIFIED

Caveats: FOUO

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