



### TABLE OF CONTENTS

- 1 Our Commitment
- 2 Our Progress
- **3** Our Finances
- 4 Our Vision Forward

# OFFICE OF THE GOVERNOR MISSION STATEMENT Nuebu Na Hinanao | A New Journey

We, the leaders of the Leon Guerrero – Tenorio Administration, are passionately committed to serve with excellence, to restore our people's faith and trust in their government and to improve our quality of life.

Hami ni'gume'hilulo'i Atmestrasion Leon Guerrero – Tenorio, mamafiet I kinimiten -mami para bai in fanethe gi et mas takhelo' na nina-sina, para u ma na'na'lu tatte I hinegge yan i inangokkon i gubietnamento, ni para u na'gai adilanto i kualidat i Lina'la-ta.

# **OUR COMMITMENT | GOVERNOR & LIEUTENANT GOVERNOR**

We are working tirelessly towards a government that works for the people. Under our administration, you can expect transparency, inclusion, and fairness.

Fiscal Year 2019 began with a period of transition, as our Leon Guerrero - Tenorio administration replaced the previous administration. Reform is underway and a constant work in progress as we work continuously to stabilize government finances so our resources can be directed where it is needed most.

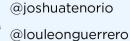
It is the purpose of the government to serve and advance the general welfare, health, happiness, safety, and aspirations of its residents, present, and future and to encourage their full participation in the process of governance. To achieve these purposes, the departments and agencies are divided into four groups:

- Public Safety and Welfare
- Culture and Recreation
- Community Development and Citizen Participation
- General Government Operations

### FOLLOW GOV & LT

# CONTACT US

@govlouguam
@ioshuatenori





O

@govlouguam @jtenogu Office of the Governor 513 West Marine Corps Drive Ricardo J. Bordallo Governor's Complex Hagåtña, Guam 96910

Phone: (671) 472-8931 Fax: (671) 477-4826

Governor Lourdes Leon Guerrero and Lt. Governor Joshua Tenorio





FAN&HGE FAMALAOAN





### TABLE OF CONTENTS

- 1 Our Commitment
- 2 Our Progress
- **3** Our Finances
- 4 Our Vision Forward

# **OUR PROGRESS | HIGHLIGHTS**

### **Guam State Clearinghouse**

Successfully secured \$2,302,455.00 in grants for the following programs:

- \$498,272.00 Technical Assistance Program (TAP) Grant Guam Community College (GCC) First-Year Free Tuition Assistance Program for the Hospitality Industry
- \$498,225.00 Technical Assistance Program (TAP) Grant Award Amount: Guam Contractors Association (GCA) Trades Academy Tuition Assistance Program
- \$87,000.00 Technical Assistance Program (TAP) Grant Guam Grants Management System (Extended 1 Year)
- \$498,999.00 Technical Assistance Program (TAP) Grant Public Broadcasting Systems (PBS) Guam Equipment Upgrade
- \$719,959.60 Technical Assistance Program (TAP) Grant Office of the Governor Digital Archiving Project
- Guam Public Library System Archive Center Assistance Project

### **Bureau of Women's Affairs**

- Successfully launched Project Sottera, helping girls and young women stay in school by providing free menstrual products to nurses' offices in Guam's public middle and high schools.
- Also successfully acquired \$36,000 worth of menstrual cups donated to Guam and coordinated distribution to the women's shelter and various non-government organizations
- Guam's Office of Violence Against Women successfully secured nearly \$900,000 in grants to help improve criminal justice responses to domestic violence and sexual assault.
- Also Over \$700,000 has been awarded to Guam's Community Outreach - Federal Programs that effectively helps to address domestic violence and sexual assault in our community.

## **Island Beautification Task Force**

(Under the direction of the Office of the Lieutenant Governor)

## War Claims

- The first group of 1,143 war claimants of Guam's World War II, have been certified and received their compensation of \$12,108,000.00
- Additionally, 21 War Claimants have been approved and are awaiting \$228,000 in compensation. A total of \$12.408.000 will be paid in compensation to survivors and victims.



## **Medical Referral Assistance Office**

- The Medical Referral Assistance Office successfully assisted 1,805 individuals in the community seeking assistance for medical services needed off island in three locations: Honolulu, Hawaii, Los Angeles, California, and Manila, Philippines. The office provides guidance in navigating the cities in addition to assistance with lodging and transportation.
- An average of 130 individuals monthly are referred to the Medical Referral Assistance Office seeking support.
- *Rise Up! Guam Cleanup (roadways) June 1, 2019.* This cleanup effort focused on having the 1st ever island wide participation of Government of Guam Employees partnering together, to beautify the island while giving back to the community in preparation for Liberation 2019 festivities.
- Island Wide Bus Stop Cleanup August 10, 2019. The Island Beautification Task Force in coordinated effort with Guam Department of Education prepared bus stops for the opening of School Year 2019-2020. Bus stops were selected by the Mayors Council of Guam.
- Give Us A Moment #GUAM Island Pride Beautification Event June 27, 2020 & August 1, 2020. The Island Beautification Task Force joined forces with the Guam Visitors Bureau to host the island wide cleanup in preparation for the reopening of Guam to tourists. Government of Guam agencies and departments were assigned to major roadways and parks. An estimated 11 tons of trash were collected inclusive of tires, whitegoods, and metallic waste and removal of abandoned vehicles.





### **TABLE OF CONTENTS**

- 1 Our Commitment
- 2 Our Progress
- **3** Our Finances
- 4 Our Vision Forward

# **OUR FINANCES | FISCAL YEAR 2019**

"The Government of Guam has decreased its general fund deficit by more than 50 percent," Governor Lou Leon Guerrero said, citing an independent audit by Deloitte & Touche recently released by the Office of Public Accountability. Under our Administration we have paid obligations from past administrations.

Highlights from the Office of Public Accountability \*Overall, GovGuam's surplus was attributed to revenues for governmental activities of \$1.4B exceeding expense activities by \$48.7M. General revenues derived primarily from taxes, increased by \$21M compared to the prior year. The three highest tax increases were from gross receipts tax (\$45.3M), tobacco tax (\$6.9M), and real property taxes (\$3.4M). Section 30 federal income taxes, however, decreased by \$749K.

We will strive to be worthy stewards of the public's trust. Fiscal stability and discipline are the pursuit of our Administration

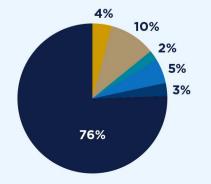
- We will commit to set aside two (2) percent of General Fund revenues placing us on a responsible path towards eliminating our deficit and establishing a Rainy-Day Fund.
- The building of cash reserves will help improve our government's credit and bond ratings for critical capital and infrastructure improvement.

10	FISCAL YEAR FUNDING SOURCE COMPARISON			
8	Total Funding Source	Indirect Cost Fund	General Fund	Fiscal Year
6	\$7,633,211	\$284,457	\$7,348,754	FY 2016
4	\$8,125,231	\$302,164	\$7,823,067	FY 2017
2	\$8,125,231	\$302,164	\$7,823,067	FY 2018
-	\$7,312,703	\$299,972	\$7,012,731	FY 2019



#### **OFFICE OF THE GOVERNOR EXPENDITURE**

Division	Expenditures
Executive Direction	\$5,482,130
Guam Liaison Office	\$196,261
Government House	\$409,972
Guam Medical Referral Office	\$217,314
Lt. Governor's Office	\$709,130
📕 Guam State Clearinghouse	\$316,431



#### FY 2019 FULL TIME EMPLOYEE COUNT

Division	FTE COUNT		
Executive Direction	58		
Guam Liaison Office	2		
Government House	6		
Guam Medical Referral Office	3		
Lt. Governor's Office	6		
Guam State Clearinghouse	4		
Total Full Time Employee	79		





### TABLE OF CONTENTS

- 1 Our Commitment
- 2 Our Progress
- **3** Our Finances

4 Our Vision Forward

# **OUR VISION FORWARD**

# G3 Action Framework aims to develop sustainable solutions for Guam

- Executive Order 2019-23 G3 Action Framework is facilitated by the University of Guam Center for Island Sustainability
- Green Growth plan is a 10-year strategy to develop tangible solutions to sustainability challenges faced by the island and contribute to Guam's green economy. Guam is ready to take our place at the global forefront of island sustainability.
- To preserve Guam for tomorrow, we must clean up the environment and turn trash into an economic opportunity for Guam. G3 will give our people an ownership role in the new green economy and the transition toward a cleaner, more sustainable Guam.
- Five categories of action 1) Healthy and Prosperous Communities; 2) Educated, Capable, and Compassionate Island; 3) Sustainable Homes, Utilities, and Transportation; 4) Thriving Natural Resources; and 5) Sustainable Alliances. Cross-cutting elements are incorporated into all categories—climate action, resilience, public engagement, policy, and the core CHamoru values of respect, cooperation, and treating others with kindness, generosity, and dignity.

## Office of Technology Government Automation

- To provide professional and technical services for the Government's infrastructure projects and technical support to the community, at the same time developing an organized approach to information resource management for the Government of Guam (provide information/technology/communications services to all administrators of the various agencies/programs in the design and management of information systems).
- Develop a mechanism for identifying those instances where information systems should be linked, and information shared
- Monitor trends and advances in information technology and technical infrastructure and create new technologies to be used in government, convene conferences, and develop incentive packages to encourage the utilization of technology
- Direct the compilation and maintenance of an inventory of information technology and technical infrastructure, to include personnel, facilities, equipment, goods and contracts for services, wireless tower facilities, geographic information systems, and any technical infrastructure or technology that is used for law enforcement, homeland security, or emergency services.



### PUBLISHED OCTOBER 2020

Please feel free to contact us if you would like to see more information included in our CCR.

### Time to build a New Hospital Facility

- Identify \$20 million to \$30 million for immediate work on the aging Guam Memorial Hospital while working with members of the Guam Legislature to come up with a comprehensive financial plan to get the hospital to where it needs to be while we build a new hospital.
- Identifying what grants and funding are possible through Washington along with maintaining talks with the military to discuss the return of some excess federal land in Guam as the site of the new hospital.

### **Continued Pandemic response and assistance**

- Comprehensive restrictions are necessary. The implementation of a four-step "Pandemic Condition of Readiness" (PCOR) is a strategic, methodical approach to aid in the recovery from the pandemic and while working to reopen the island.
- Of the total Coronavirus Relief Funds, up to \$20 million has been set aside for direct assistance to small businesses experiencing business interruption due to the COVID-19 pandemic. The program is administered by the Guam Economic Development Authority
- An allowance of grants and low interest loans with deferred periods through the Guam Economic Development Authority (GEDA) is setting the Leon Guerrero Administration apart nationwide for helping small businesses.

We are working daily to provide the resources we need to keep us safe, care for those who care for us, pay down our debt, and continue to eliminate the deficit we inherited. These are not for the glory of a single day, but for the knowledge that we will leave Guam a better place for our children and grandchildren.



A simple mission drives us forward: to be good stewards of the trust bestowed on us by the People of Guam. To that end, our vision must overcome our daily challenges and always focus on our gaze toward the future. services.



JOSHUA F. TENORIO LT. GOVERNOR

LOURDES A. LEON GUERRERO GOVERNOR

> UFISINAN I MAGA'HÅGAN GUÅHAN OFFICE OF THE GOVERNOR OF GUAM

October 26, 2020

Mr. Benjamin J.F. Cruz Public Auditor Office of the Public Auditor Suite 401 DNA Building 238 Archbishop Flores Street Hagatna, Guam 96910

Re: Office of the Governor Fiscal Year 2019 Citizen Centric Report

Hafa Adai Public Auditor Cruz,

Pursuant to Title 1 Guam Code Annotated (GCA) Chapter 19 §1922(a), the Office of the Governor submits its Fiscal Year 2019 Citizen Centric Report (CCR). The report provides an overview for fiscal year ended September 30, 2019.

The report will be posted on our website https://governor.guam.gov/

Please do not hesitate to contact our office should you have any questions or concerns.

Senseramente,

sta Caler

Jon Junior M. Calvo Chief of Staff

RICARDO J. BORDALLO GOVERNOR'S COMPLEX 513 W. Marine Corps Drive Hagàtha, Guam 96910 governor.guam.gov ( (671) 472-8931



# Office of the Governor Citizen Centric Report FY 2019

Kathleen C. Cepeda <kathleen.cepeda@guam.gov>

Tue, Oct 27, 2020 at 3:54 PM

To: "Benjamin J.F. Cruz" <bjcruz@guamopa.com> Cc: speaker@guamlegislature.org, "Gov. Lourdes A. Leon Guerrero" <governor@guam.gov>, Lieutenant Governor Joshua Tenorio <lt.governor@guam.gov>, Jon Calvo <jon.calvo@guam.gov>, Alice Taijeron <alice.taijeron@guam.gov>, mbrillante@guamopa.com

Hafa Adai Public Auditor Cruz,

Pursuant to Title 1 Guam Code Annotated (GCA) Chapter 19 §1922(a), the Office of the Governor submits its Fiscal Year 2019 Citizen Centric Report (CCR).

Please do not hesitate to contact our office should you have any questions or concerns.

Senseramente,



#### Kathleen Cepeda Executive Assistant to the Acting Chief of Staff Office of the Governor of Guam (671) 472-8931 | governor.guam.gov

CONFIDENTIALITY NOTICE: This email and any files transmitted with it may be legally privileged and confidential and is intended solely for the use of the individual or entity above. If you are not the intended recipient, you are hereby notified that any view, dissemination or copying of this email, or taking any action in reliance on the contents of this information is strictly prohibited. If you received this transmission in error, please notify us immediately by email or telephone to arrange for the return of this email and any files to us or to verify it has been deleted from your system.

2 attachments

- 2020.10.27 COS to OPA CCR Report FY2019.pdf 27K
- Diffice of the Governor CCR FY19.pdf 3146K