



LOURDES A. LEON GUERRERO
Governor

JOSHUA F. TENORIO
Lieutenant Governor

In reply, refer to:
DOC2025-03-023

Department of Corrections
Depattamenton Mangngurihi
Government of Guam

P.O. Box 3236 Hagatna, Guam 96932
#1 Mashburn Lane Dairy Road, Mangilao, Guam 96913
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FRED E. BORDALLO JR.
Director

March 31, 2025

Honorable Benjamin J.F. Cruz
Office of Public Accountability
Suite 401 DNA Building 238
Archbishop Flores Street
Hagåtña, Guam 96910

Dear Public Auditor Cruz,

Pursuant to Title 1 Guam Code Annotated, Chapter 19, §1922(a), the Guam Department of Corrections FY 2023 Citizen Centric Report as of September 30, 2023 is attached.

The report will be posted at the Department of Corrections website: <https://doc.guam.gov/>

Should you have questions or concerns, please call Major Antone F. Aguon at 671-688-6638 or by email at: antone.aguon@doc.guam.gov

Regards,

A handwritten signature in black ink, appearing to be "Fred E. Bordallo, Jr.".

Fred E. Bordallo, Jr.
Director of Corrections



CITIZEN-CENTRIC REPORT

FISCAL YEAR 2023 (OCTOBER 2022- SEPTEMBER 2023)



ABOUT DOC

Public Law 9-208 established the Department of Corrections (DOC) within the executive branch of the Government of Guam on July 18, 1968. Governor Manuel F.L. Guerrero enacted Executive Order 68-23, transferring the Guam Penitentiary from the Department of Public Safety to the Department of Corrections, effective November 1, 1968.

MISSION

The mission of the DOC is to protect the public from the destructive action of law offenders through control and rehabilitation. It shall provide staff services for the judiciary, the Parole Board, probation officers, and interested agencies of the Executive Branch.

TREATMENT PROGRAMS

- Anger Management
- Guam Humanities Counsel and WestCare Guam programs
- Inmate Work Programs
- GED Classes (with Guam Community College)
- Religious & Psychological Services
- Evidence Based Treatment Programs
- Cognitive Behavioral Intervention programs: Sex offender & Core Curriculum
- Moral Reconciliation Therapy
- Matrix
- Thinking for a Change
- Residence Substance Abuse Treatment (RSAT)

RE-INTEGRATION PROGRAMS

- Work Credit Program
- Education Release Program
- Work Release Program
- GCA Trades Academy
- Prison Industry

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LEADERSHIP

EXECUTIVE DIRECTION
Fred Bordallo Jr.
Director of Corrections

Major Antone F. Aguon
Administrative Services Division Chief

Clarice Briggs
Administrative Services Officer

ADULT CORRECTIONAL FACILITY (ACF)
Colonel Alan P. Borja
Warden

Major Maryhelen S. Lizama
Operations Commander

HAGATNA/FEDERAL DETENTION FACILITY (HDF/FOF)
Captain Arsenio F. Espino
Commander

DIAGNOSTIC TREATMENT SERVICES DIVISION (DTSD)
Theresa C. Tayama
Correctional Social Work Administrator

Mark T. Perez
Casework Supervisor

CONTACT INFO

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☎️ +1 671-734-3981

🌐 doc.guam.gov

RECIDIVISM RATE

70%

PERCENTAGE OF SENTENCED INMATES WHO HAVE A PRIOR MISDEMEANOR OR FELONY CONVICTION

BED CAPACITY

116%

RATIO OF PRISONERS TO AVAILABLE BEDS. UTILIZES PROGRAMMING/ACTIVITY UNIT (POST 17) FOR PRISONER HOUSING.

PAROLEE COUNT

223

ACTIVE (ON-ISLAND) 253
ACTIVE (OFF-ISLAND) 9

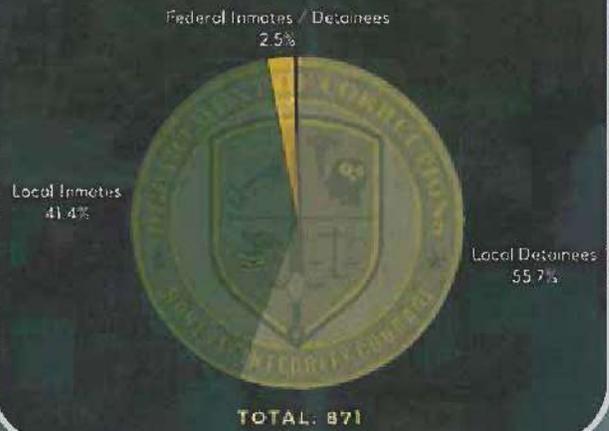
AS OF 09/30/2023

PERFORMANCE

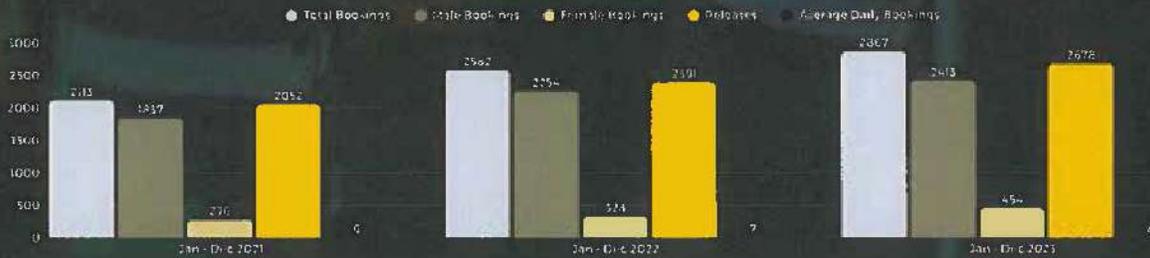
PRISONER NATIONALITY DISTRIBUTION



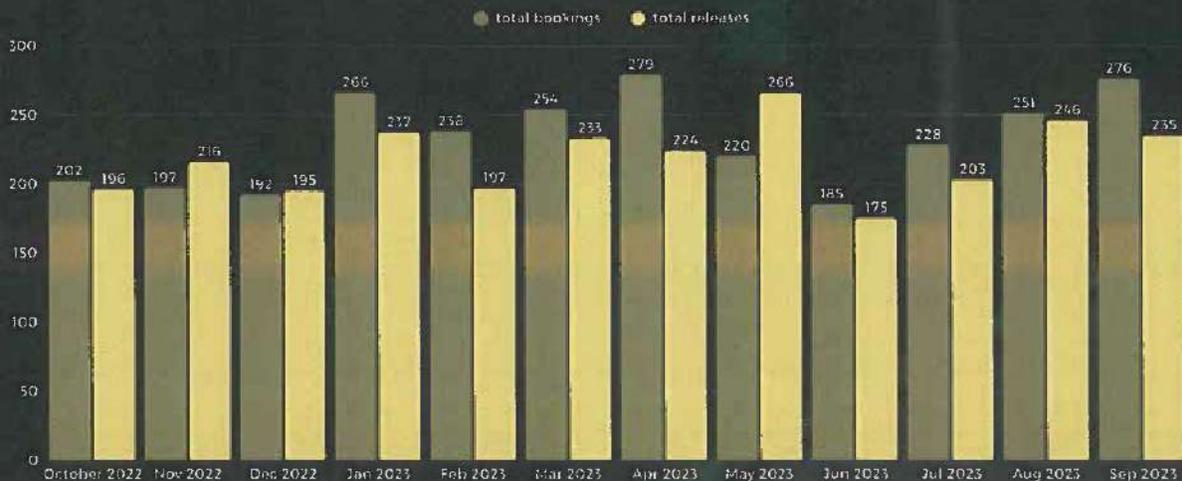
PRISONER COMPOSITION



BOOKINGS AND RELEASES



PRISONER BOOKING AND RELEASE COMPARISON FY2023



FINANCES

PERSONNEL SERVICES

REGULAR SALARIES/SPECIAL PAY	\$14,036,051.65
OVERTIME	\$3,860,855.48
BENEFITS	\$4,152,705.55
TOTAL PERSONNEL SERVICES	\$22,049,612.68

OPERATIONS

CONTRACTUAL SERVICES	\$2,233,313.39
SUPPLIES & MATERIALS	\$221,040.55
TRAVEL	\$25,353.08
CAPITAL ASSETS	\$52,190.00
MISCELLANEOUS	\$11,816,929.12
TOTAL OPERATIONS	\$36,398,438.82

FULL TIME EQUIVALENCIES (FTEs)

CORRECTIONS OFFICERS	182
LIMITED TERM APPOINTMENTS	1
CIVILIAN CORRECTIONS RESERVE	7
PAROLE OFFICERS	7
CIVILIANS	13
TOTAL FTEs	210

OUTLOOK / CHALLENGES

ADULT CORRECTIONAL MANAGEMENT INFORMATION SYSTEM

In early 2023, the Department of Corrections and the Government of Guam signed a contract with Tyler Technologies to replace its management information system for the Parole Services Division and Adult Correctional Facility. By April 2024, Tyler Enterprise Supervision Solution for Parole will Go-Live, and by August 2024, Jail Manager for the Adult Correctional Facility will Go-Live. ACMIS, which will replace the department's current Naviline system and the Hagåtña Detention Database.

CORRECTIONS RESERVE

The department is seeking to establish its first Civilian Corrections Reserve Program, similar to the Guam Police Department. The Corrections Reserve functions will provide additional staffing for the facility. Any member of the program who completes probationary requirements and meets the 42-hour monthly requirement is eligible to receive \$500 per month to help defray the cost of maintaining their equipment and uniforms.

RECRUITMENT

The department is in the process of hiring thirty-two (32) Corrections Officers and expects to have them assigned to the Platoon by 2024.

NEW FACILITY

The department is moving forward with its plan to build a new, modern facility. On August 9, 2023, Vince Arriola, Director of the Department of Public Works, signed a Request for Proposal for Design of New Correctional Facility for the Department of Corrections (Phase I).



K-9 PROGRAM

Under the direction of Director Fred E. Bordallo, Jr., the department implemented a K-9 program to deter contraband within our facilities. Plans are in place to increase the number of K-9's from two to four by the end of 2024.



OVERCROWDING

The facilities operated beyond capacity, leading to safety and humane treatment concerns.

STAFFING SHORTAGES

A lack of correctional officers and staff led to increased workloads, burnout, overtime, and safety issues.

SAFETY AND SECURITY

Increased violence, including inmate assaults, and concerns over contraband smuggling.

AGING INFRASTRUCTURE

Outdated facilities caused maintenance issues and limited space for inmate separation.

FINANCIAL CONSTRAINTS

Limited funding hindered staffing, facility upgrades, and inmate care.

HEALTHCARE LIMITATIONS

Insufficient medical and mental health care resources for inmates.

Do you like this report? Do you believe it should include more information? Please let us know by contacting Major Antone Aguon at (671) 688-6635 or via email at antone.aguon@doc.guam.gov

Complete reports on government performance and financials can be found at <https://www.epaguam.org/>

Fwd: DOC FY2023 Centric Report

1 message

Office of Public Accountability - Guam <admin@guamopa.com> Fri, Apr 4, 2025 at 8:46 AM
To: Ren Jalandoni <rjalandoni@guamopa.com>, Selina Onedera-Salas <sonederasalas@guamopa.com>, Jerrick Hernandez <jhernandez@guamopa.com>, Thomas Quichocho <tquichocho@guamopa.com>, Mariella Cruz <mcruz@guamopa.com>, Thyrza Bagana <tbagana@guamopa.com>, Joy Esperanza <jesperanza@guamopa.com>, Thomas Eladio Battung <tbattung@guamopa.com>, Leonanie Leon Guerrero <lleonguerrero@guamopa.com>, Maryann Manglona <mmanglona@guamopa.com>, Vincent Duenas <vduenas@guamopa.com>, Melissa Ngiralmu <mngiralmu@guamopa.com>, Benjamin Cruz <bjcruz@guamopa.com>, Frederick Jones <fjones@guamopa.com>, Marisol Andrade <mandrade@guamopa.com>, Kayleen Concepcion <kconcepcion@guamopa.com>

----- Forwarded message -----

From: **Major Antone Aguon** <antone.aguon@doc.guam.gov>
Date: Fri, Apr 4, 2025 at 8:41 AM
Subject: DOC FY2023 Centric Report
To: <rjalandoni@guamopa.com>, <admin@guamopa.com>
Cc: Fred Bordallo Jr. <fred.bordallo@doc.guam.gov>, Mark Perez <mark.perez@doc.guam.gov>, Roma Okada <roma.okada@doc.guam.gov>, Diane Cruz <diane.cruz@doc.guam.gov>, Valerie Pangelinan, Personnel Officer <valerie.pangelinan@doc.guam.gov>, Theresa Tayama <theresa.tayama@doc.guam.gov>, Chief Parole Officer Michael Paulino Quinata <michael.quinata@doc.guam.gov>, Colonel Alan P. Borja, Warden <alan.borja@doc.guam.gov>, Sarah Thomas Nededog <sarah.nededog@doc.guam.gov>, Grace Pascua <grace.pascua@doc.guam.gov>, Maricel Atanacio <maricel.atanacio@doc.guam.gov>

Good Morning,

DOC's FY2023 Citizen-Centric Report & cover memo is attached. If you have any questions, please do not hesitate to contact me. The report can also be accessed on DOC's website. <https://doc.guam.gov/reports/>

Si Yu'us Ma'åse'

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Correctional Facility Assistant Superintendent
Administrative Services Division Chief
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DOC Website: <http://doc.guam.gov/>

"Without data, you're just another person with an opinion." "Without insight into data, people make decisions based on instinct, speculation, or prevalent theory and are at risk of acting on biases or false assumptions" - Edwards Deming.

Respect for the rank required- Respect of the individual is EARNED!

"You are the reason for your own good luck and bad luck, success and failure, happiness and pain. Your choices are responsible for your present. Don't blame someone else for your sufferings or failures." Sanjeev Himachali

"Where there is no accountability, there will also be no responsibility." Sunday Adelaja

"Ninety-nine percent of all failures come from people who have a habit of making excuses." George Washington Carver

No one will hit you harder than life. It doesn't matter how hard you hit back. It's about how much you can take, and keep fighting, how much you can suffer and keep moving forward. That's how you win. Sylvester Stallone.

"A leader's job is to motivate and provide guidance and support." A bad leader can destroy a good staff, causing the best employee to flee and the remainder to lose all motivation- Brigitte Hyacinth.

Knowledge is not power; it only has the potential when you apply it. -Anonymous.

"If you're not leading at the informal level, YOU SHOULDN'T BE THINKING ABOUT PROMOTION".- John Maxwell.

"It is said that no one truly knows a nation until one has been inside its jails. A nation should not be judged by how it treats its highest citizens, but its lowest ones."- Nelson Mandela.

"Never fight until you have to. But when it's time to fight, you fight like you're the third monkey on the ramp to Noah's Ark...and brother, it's starting to rain."- Unknown.

You cannot be in leadership, be rude to people, and expect to be respected because of your title! - Dr. Patton.

" I refuse to lower MY standards to accommodate those who refuse to raise theirs." - Steve Gamlin.

Positive Discontent: Be proud of your accomplishments but don't become content. Keep pushing to make your best better -Mark Sanborn.

"Change will not come if we wait for some other person or some other time. We are the one's we've been waiting for. We are the change that we seek."-Obama. 44th U.S. President.

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 **DOC FY 2023 Centric Report.pdf**
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