Street Address: 90 S. Marine Corps Drive Suite 733 ITC Building Tamuning, GU 96913

Mailing Address: P.O. Box 2950 Hagàtña, GU 96932

Website: http://dim.guam.gov

E-mail Address:

Telephone: 671-649-LAND (5263)

Facsimile: 671-649-5383



# DIPÅTTAMENTON MINANEHAN TÅNO' (Department of Land Management)

GUBETNAMENTON GUAHAN (Government of Guam)



DIRECTOR

LOURDES A. LEON GUERRERO MAGA'HAGA GOVERNOR

JOSHUA F. TENORIO SIGUNDO MAGA'LÄHI - LIEUTENANT GOVERNOR

April 04, 2024

Benjamin J.F. Cruz, Public Auditor Office of Public Accountability Suite 401 DNA Building 238 Archbishop Flores Street Hagåtña, Guam 96910

Subject: Citizen-Centric (CCR) Reports

Buenas Yan Hafa Adai!

We have reviewed DLM'S submittal of CCR's back to 2009. DLM has not found CCR's for FY2012 and FY2013, present staff do not know if they were prepared.

We also found that the FY2021 CCR although prepared, DLM records do not show transmittal to the OPA.

Please find attached the CCR for FY2021.

If you should have any questions or require additional information, please call Myrna Leon Guerrero at (671) 649-5263 ext. 601.

Senseramente,

Attachments

# DEPARTMENT OF LAND MANAGEMENT

DIPATTAMENTON MINANEHAN TANO'

Suite 733 ITC Building 590 S. Marine Corps Drive Tamuning, Guam 96913 TEL: 671-649-5263 / FAX: 671-649-5383



# **FY 2021 CITIZEN CENTRIC REPORT**

TABLE OF CONTENTS: 1- About Us 2-3 Performance 4- Finances 4- Future Outlook

## MANAGEMENT



Joseph M. Borja Director

Virginia R. Flores
Administrative Services Officer

Paul L. Santos
Chief of Cadastre

Celine L. Cruz
Chief Planner

Andrew D. Santos
Deputy Civil Registrar

Margarita V. Borja Land Administrator

# MISSION STATEMENT

- To effectively and efficiently maintain and manage all public lands, taking into consideration the social and economic factors.
- We aim to ensure effective management, regulation and control
  of land use and developments determined to be in the public's
  interest and the betterment of its social and economic welfare.

# **OBJECTIVES and GOALS:**

- To operate with positive and dynamic philosophy of working hard, adhering to Guam's laws, and giving each customer an exceptional experience.
- Implement and complete programs established by Public Laws affecting the Department.
- To automate and secure Geographic and Land Information System with the Department.
- Ensure that the Records Division adequately provides for the public demand of Certificate of Title and Abstract Research.
- To address Certificate of Title request in a timely manner.
- Ensure security of Records and implement automation and digitization of all recorded documents.
- To enhance customer service with improved performance standards.
- Provide personnel to other agencies in support of disaster response and relief.
- Provide technological applications of systems that facilitate efficiency.
- Maintain all geodetic survey markers to ensure an accurate cadastral framework.

# **Performance**

# LAND ADMINISTRATION DIVISION

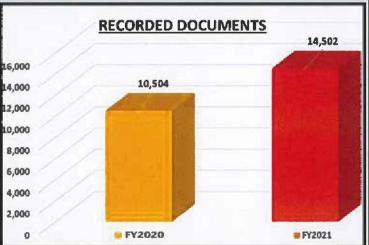
# LAND ADMINISTRATION DIVISION

- Executed ten (10) Disposition of Lands pursuant to Public Law
- Processed one (1) License for the Navy
- Conduct Annual Review on Cultural Center Leases,
   Buffer Strip Leases and Commercial Leases

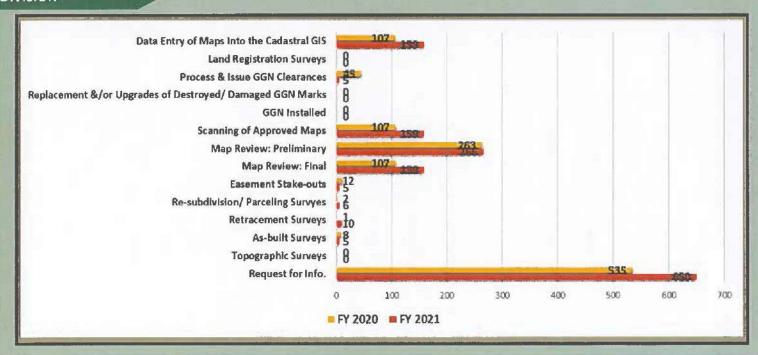
# LAND RECORDS DIVISION

# LAND RECORDS DIVISION



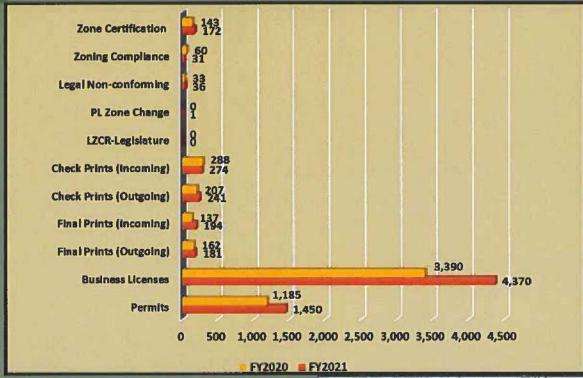


# LAND SURVEY DIVISION



# Performance

LAND PLANNING DIVISION





NOTICE TO REZONE

PUBLIC NOTICE

AM APPLICATION HAS SEEN FILED WITH THE GRAND LAND COMMISSION FOR HOLD FOR A ZONE VARIANCE FOR HEIGHT AND ADDITIONAL STORES

AMPLICATION SEARCH FOR COMMISSION FOR HEIGHT AND ADDITIONAL STORES

SINCE AND ADDITIONAL STORES

SINCE STACK SHARP 694-17

LIST MAN B. STACK SHARP 694-17

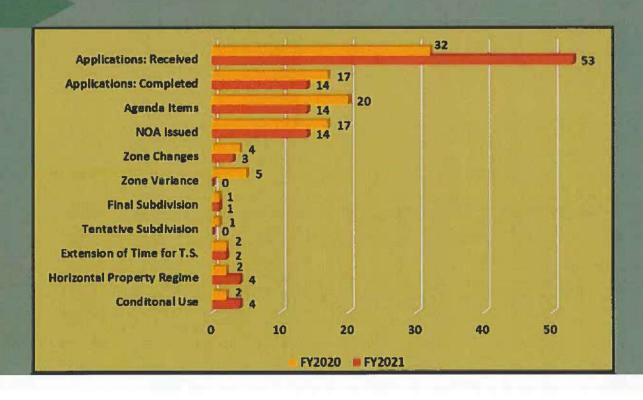
LIST MAN B. STACK SHARP 694-17

LIST MAN B. STACK SHARP 694-17

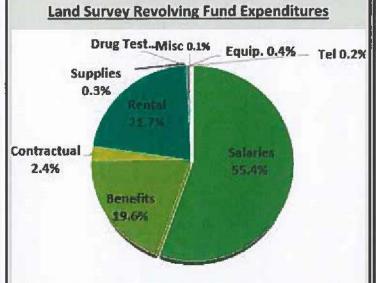
AMERICAN SHARP STACK SHARP 694-17

AMERICAN SHARP SHARP STACK SHARP SHARP

GUAM LAND USE COMMISSION



# **Finances**



Salaries	\$ 1,727,364.90
Benefits	\$ 609,650.88
Contractual	\$ 75,618.68
Rental	\$ 677,594.13
Supplies	\$ 7,958.05
Drug Testing	\$ 80.00
Equipment	\$ 11,341.65
Miscellaneous	\$ 1,950.00
Telephone	\$ 6,223.17
Grand Total	\$ 3,117,781.46

# Survey Copies 1.0% Commit Lease 1.4% Rezoning Fee0.1% C.T. Copies 1.5% Photostat Fee 4.4% Recording Fee 12.1% Documentary Tax 84.7%

Documentary Tax	\$ 2,640,245.99
Recording Fee	\$ 377,829.48
Photostat Fee	\$ 138,090.38
Survey Copies	\$ 29,988.00
C.T. Copies	\$ 45,957.50
Rezoning Fees	\$ 2,560.00
Subpoena Fees	\$ 45.00
Commercial Lease	\$ 44,875.88
Recording Overage	\$ 7.01
HPR & Other App. Fee	\$ 4,985.75
LUPRA	\$ 5,019.07
GGN Fee	\$ 100.00
Grand Total	\$ 3,289,704.06



# **TAP Grant Expenditures**

Contractual	\$ 184.00
Equipment	\$ 111,331.85
Capital Outlay	\$ 17,671.00
Grand Total	\$ 129,186.85

# **Future Outlook**

DLM continues to struggle without an adequate staffing level. Almost 50% of DLM's staff is eligible for retirement by service and age. DLM has only scanned and digitized approximately 65% of its recorded documents and will be striving to obtain and outsource a contract to scan and digitize the remaining recorded documents. DLM will be hiring and training additional staff for a representative to be stationed at the Business License and Permit Center.





## Leonanie Leon Guerrero < lleonguerrero@guamopa.com>

# **FW: DLM Citizen Centric Reports**

 Wed, Sep 4, 2024 at 10:44 AM

Hafa Adai Leonani,

I am forwarding the email I sent in April 2024 with the CCR for FY2021 attached. For your record.

Thank you,

**Darline L.S. Enaligo** 

**Department of Land Management** 

(671) 649-5263 ext. 612

From: Darline Enaligo

**Sent:** Friday, April 5, 2024 3:03 PM

**To:** OPA (admin@guamopa.com) <admin@guamopa.com>

**Cc:** Joseph M. Borja <Joseph.Borja@land.guam.gov>; Myrna Leon Guerrero <Myrna.LeonGuerrero@land.guam.gov>; Celine Cruz <Celine.Cruz@land.guam.gov>; Sonega I. Gogue <Sonega.Gogue@land.guam.gov>; Virginia R. Flores <Virginia.Flores@land.guam.gov>

Subject: DLM Citizen Centric Reports

Hafa Adai.

Please find the Department of Land Management Citizen Centric Report attached here.

Thank you and Have a great day.

**Darline Enaligo** 

**Department of Land Management** 

671-649-5263 Ext. 612





## Speaker Therese M. Terlaje <speaker@guamlegislature.org>

# **DLM CCR FY2021**

Myrna Leon Guerrero < Myrna. Leon Guerrero @land.guam.gov >

Mon, Aug 12, 2024 at 4:24 PM

To: Speaker's Office <speaker@guamlegislature.org>

Cc: "Joseph M. Borja" < Joseph.Borja@land.guam.gov>, "Virginia R. Flores" < Virginia.Flores@land.guam.gov>

Hafa Adai,

Please see attached CCR FY2021.

Respectfully,



Myrna Leon Guerrero Word Processing Secretary II Director's Office

P.O. Box 2950 Hågatña, GU 96932

myrna.leonguerrero@land.guam.gov

Tel.: (671) 649-5263 Ext. 601



THERESE M. TERLAJE
Aug 12, 2024
Time: 4:24 PM
Received:

Doc Type: 37GL-24-2540

OFFICE OF THE SPEAKER