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Director's Office -

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Fax: 477-2892

Division of Support Services
(DSS)

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Fax: 477-2892

Division of Vocational
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Phone: 475-5735/5738

Fax: 475-4661

Administrative Office

Phone: 475-4643/4644

Fax: 477-8958

Department of Integrated Services For Individuals with Disabilities(DISID)



Fiscal Year 2020 Citizen Centric Report

Effective March 26,,1997, Public Law 24-16 repealed the Department of Vocational Rehabilitation statute and created the *Department of Integrated Services for Individuals with Disabilities (DISID)*. Two divisions were created within DISID, the Division of Vocational Rehabilitation (DVR) and the Division of Support Services (DSS).

It was the intent of the Guam Legislature to improve services for persons with disabilities by creating and establishing a designated agency as the single point of entry to provide, promote and ensure a full continuum of lifelong programs and services that allow for independence, productivity and inclusion into the community.



Division of Vocational Rehabilitation (DVR)

The Division of Vocational Rehabilitation (DVR) provides vocational rehabilitation services to eligible individuals with disabilities, and is the designated state unit to administer the state plan for vocational rehabilitation services. The primary funding source for this division is the Vocational Rehabilitation (VR) grant that is 78.7 % federally funded by the U.S. Department of Education, Rehabilitation Services Administration, with a state match requirement of 21.3%. The VR Program supports a wide range of services designed to help individuals with disabilities prepare for and engage in gainful employment consistent with their strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice.

During the COVID-19 outbreak, DVR had to seek other alternatives to face-to-face service delivery in order to provide continuity of services for individuals with disabilities. Face to face meetings with clients and constituents were strictly by appointments only. Communication and services continued through telephone, virtual meetings, email or mailing of documents. Service delivery was strained during this time due to businesses limiting their hours of operations or having to close down. Client on the job training or trial work with service providers came to a halt in the early outbreak of the pandemic. Some clients qualified for PUA assistance.



DVR continued to conduct Orientations on VR Services to interested applicants by means of teleconferencing. Rather than the Orientations being held on a Quarterly basis as was done pre-COVID, DVR Counselors held an Orientation each month after the pandemic hit. Applicants were given appointments to pick up a packet prior to the scheduled Orientation date, that contained information on DVR services, so they could read and follow along when the Orientation was being conducted over the telephone.

An Interagency Cooperative Agreement between the DISID, Division of Vocational Rehabilitation and the Guam Department of Education, Special Education, was signed in June 2020 for the two agencies to work collaboratively in evaluating, serving and planning for a seamless transition from school for students with disabilities who are eligible or potentially

eligible for VR services. Both entities must comply with federal mandates from the Rehabilitation Act and the Individuals with Disabilities Education Act (IDEA)

A Task force comprised of DVR Counselors and GDOE CRTs was established to ensure that the roles and responsibilities identified in the Agreement are being carried out by both entities.



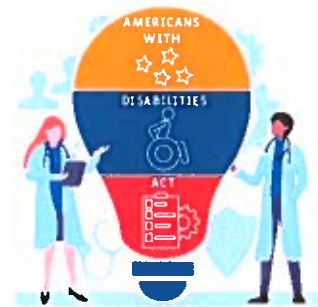
The Division of Support Services (DSS)

The Division of Support Services (DSS) is responsible for the development of a community service delivery system which includes design, implement, administer, coordinate, monitor and evaluate the programs and services of the division for persons with disabilities. DSS shall not duplicate services already available in the community through local and Federal funding or nonprofit organizations.

Performance in 2020

- Support to homeless shelter implementation
- Partnered with Barrigada Mayors Office to establish a Vaccination site for individuals with disabilities, their families and general public. A total of 50 individuals with disabilities received their vaccinations.
- Outreach:
 - ✓ Partnered with OHAPP to provide in person outreach activities at several locations on island.
 - ✓ DSS Social Workers provided extended outreach to clients through home visits during PCOR2.
 - ✓ Partnered with Tri-Agencies to implement Vaccination Access Project for individuals with disabilities (311 Flyer).
 - ✓ Provide Monthly ADA Workshops to Government of Guam Agencies.
 - ✓ Provide Disability Awareness and Sensitivity Training to Government of Guam employees from various agencies.

- ✓ Catholic Social Services Contracts for Respite Care and Personal Attendant, CHP and Karidat (A, B & C) were transferred to DISID from GBHWC.
- ✓ Provided virtual presentation for the ADA 31st Anniversary.
- ✓ Provided ADA support to Government of Guam Agencies.
- ✓ Provided ADA support to ensure compliance with The Guam National Guard for vaccination site at the University of Guam.
- ✓ In partnership with GRTA in providing information on the newly established AMBLE Mobile APP.
- ✓ Provided virtual presentation and workshop on NDEAM during the month of October.
- ✓ Assisted individuals with disabilities during the application process for PUA.
- ✓ Referral partner with GHURA for Emergency Housing Voucher Program.
- ✓ Active member of the Guam Homeless Coalition organization.



CHALLENGES:

- DISID continues to face the challenges of filling critical positions such as the DVR Administrator, DSS Social Workers, Community Program Aides and Program Coordinators which has adversely impacted the operations of services. The Department of Administration (DOA) Human Resources Office continues to have an open recruitment effort to fill all the vacant positions.
- The existing VR case tracking system is obsolete and replacement continues to be a challenge.





EXPENDITURES TO CLIENTS FOR FISCAL YEAR 2018 BY FUNDING SOURCE FOR EACH DIVISION

FUNDING SOURCE (S)	DIVISION OF VOCATIONAL REHABILITATION (DVR) CLIENT EXPENDITURES	
VR SUPPORT GRANT	\$	690,509.20
TOTAL FEDERAL FUNDS EXPENDED	\$	690,509.20

For Appropriation/Expenditure Report pursuant to PL 30-196
 Government of Guam
 FY 2020 Appropriation/Expenditure Report

DEPARTMENT OF INTEGRATED SERVICES FOR INDIVIDUALS WITH DISABILITIES (DISID)

Fund	Object Category	Appropriations	YTD Allotment	Expenditures	Outstanding Encumbrances	Funds Available	Unallotted Balance
GENERAL FUND	REGULAR SALARY	0.00	0.00	0.00	0.00	0.00	0.00
	FRINGE	0.00	0.00	0.00	0.00	0.00	0.00
	HEALTH & BENEFITS	0.00	0.00	0.00	0.00	0.00	0.00
	TRAVEL	0.00	0.00	0.00	0.00	0.00	0.00
	CONTRACT	33,762.00	13,762.00	8,732.00	1.43	5,028.57	20,000.00
	BLDG RENT	62,172.00	62,172.00	62,172.00	0.00	0.00	0.00
	SUPPLIES	0.00	0.00	0.00	0.00	0.00	0.00
	EQUIPMENT	0.00	0.00	0.00	0.00	0.00	0.00
	DRUG TESTING CHARGES	0.00	0.00	0.00	0.00	0.00	0.00
	MISCELLANEOUS	632,456.39	187,615.00	33,725.61	0.00	153,889.39	444,841.39
	TELEPHONE	3,000.00	3,000.00	2,364.26	0.00	635.74	0.00
CAPITAL	0.00	0.00	0.00	0.00	0.00	0.00	
GENERAL FUND TOTALS:		731,390.39	266,549.00	106,993.67	7.43	159,553.70	464,841.39
HEALTHY FUTURES FUND	REGULAR SALARY	382,081.00	314,106.95	259,919.33	0.00	54,187.62	67,974.05
	FRINGE	132,098.00	115,098.00	101,381.35	0.00	13,716.65	17,000.00
	HEALTH & BENEFITS	0.00	0.00	0.00	0.00	0.00	0.00
	TRAVEL	0.00	0.00	0.00	0.00	0.00	0.00
	CONTRACT	71,738.00	71,738.00	20,010.00	138.00	51,590.00	0.00
	BLDG RENT	77,974.05	77,974.05	67,612.05	9,700.00	662.00	0.00
	SUPPLIES	1,000.00	1,000.00	123.00	0.00	877.00	0.00
	EQUIPMENT	0.00	0.00	0.00	0.00	0.00	0.00
	DRUG TESTING CHARGES	0.00	0.00	0.00	0.00	0.00	0.00
	MISCELLANEOUS	0.00	0.00	0.00	0.00	0.00	0.00
	TELEPHONE	3,000.00	3,000.00	3,000.00	0.00	0.00	0.00
CAPITAL	0.00	0.00	0.00	0.00	0.00	0.00	
HEALTHY FUTURES FUND TOTALS:		667,891.05	582,917.00	452,045.73	9,838.00	121,033.27	84,974.05
FEDERAL GRANT FUND	REGULAR SALARY	1,236,317.34	30,108.67	824,082.95	0.00	(793,974.28)	1,206,208.67
	FRINGE	0.00	0.00	0.00	0.00	-	-
	HEALTH & BENEFITS	494,905.66	(109,637.67)	287,326.01	0.00	(396,963.68)	604,543.33
	TRAVEL	32,000.00	0.00	0.00	0.00	-	32,000.00
	CONTRACT	1,456,586.00	678,352.00	761,352.35	186,129.73	(269,130.08)	778,234.00
	BLDG RENT	380,000.00	120,000.00	260,000.00	0.00	(140,000.00)	260,000.00
	SUPPLIES	18,000.00	0.00	5,868.28	63.00	(5,931.28)	18,000.00
	EQUIPMENT	25,000.00	15,000.00	9,983.00	12,144.00	(7,127.00)	10,000.00
	DRUG TESTING CHARGES	700.00	1,000.00	320.00	0.00	680.00	(300.00)
	MISCELLANEOUS	4,000.00	0.00	1,800.00	0.00	(1,800.00)	4,000.00
	TELEPHONE	25,000.00	0.00	12,864.09	0.00	(12,864.09)	25,000.00
CAPITAL	180,000.00	90,000.00	0.00	46,145.00	43,855.00	90,000.00	
FEDERAL GRANT FUND TOTALS:		3,852,509.00	824,823.00	2,163,596.68	244,481.73	(1,583,255.41)	3,027,686.00

DEPARTMENT OF INTEGRATED SERVICES FOR INDIVIDUALS WITH DISABILITIES (DISID) TOTALS:

Appropriations	YTD Allotment	Expenditures	Outstanding Enc.	Funds Available	Unallotted Balance
5,251,790.44	1,674,289.00	2,722,636.28	254,321.16	-1,302,668.44	3,577,501.44



Thomas Eladio Battung <tbattung@guamopa.com>

Fwd: DISID FY 2020 Citizen Centric Report (CCR)

1 message

Benjamin Cruz <bjcruz@guamopa.com>

Mon, Aug 2, 2021 at 9:35 AM

To: Thomas Battung <tbattung@guamopa.com>, Vincent Duenas <vduenas@guamopa.com>, Clariza Roque <croque@guamopa.com>, Jerrick Hernandez <jhernandez@guamopa.com>, Frederick Jones <fjones@guamopa.com>, Chris Rivera <crivera@guamopa.com>, Johanna Pangelinan <jpangelinan@guamopa.com>, Mariella Cruz <mcruz@guamopa.com>, Thyrza Bagana <tbagana@guamopa.com>, Ren Jalandoni <rjalandoni@guamopa.com>, Selina Onedera-Salas <sonederasalas@guamopa.com>, Kayleen Concepcion <kconcepcion@guamopa.com>

----- Forwarded message -----

From: **Rita Sotomayor** <Rita.Sotomayor@disid.guam.gov>

Date: Sat, Jul 31, 2021 at 8:29 AM

Subject: DISID FY 2020 Citizen Centric Report (CCR)

To: bjcruz@guamopa.com <bjcruz@guamopa.com>, speaker@guamlegislature.org <speaker@guamlegislature.org>Cc: Phyliss LeonGuerrero <Phyliss.LeonGuerrero@disid.guam.gov>, Rita Sotomayor<Rita.Sotomayor@disid.guam.gov>, Clariza Roque (croque@guamopa.org) <croque@guamopa.org>,mcruz@guamopa.com <mcruz@guamopa.com>

Hafa Adai,

In accordance with Public Law 30-127 Citizen Centric Report (CCR), please see the attached FY 2020 CCR for the Department of Integrated Services for Individuals with Disabilities (DISID).

We respectfully request your acknowledgement of receipt of DISID's CCR Report for our records.

Should you have any questions, or concerns, feel free to contact me or Phyliss Leon Guerrero, DISID Director, who is copied on this email.

Si Yu'os Ma'ase,

Rita

*Rita Sotomayor**Administrative Services Officer**DISID Administrative Office**Phone: (671) 475-4642/4644*

Fax: (671) 477-8958

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Benjamin J. F. Cruz

Public Auditor

Office of Public Accountability – Guam

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2 attachments

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1K

 **DISID 2020 CCR Report.pdf**
255K