



FISCAL YEAR 2023
PUBLISHED APRIL 2025

CITIZEN-CENTRIC REPORT

OUR MISSION AND OUR VISION

The Department of Integrated Services for Individuals with Disabilities (“DISID”) was established under Guam P.L. 24 -16 in March 26, 1997 as the designated single point of entry agency that provides, promotes and ensures a full continuum of lifelong programs and services that allows for independence, productivity and inclusion of people with disabilities into the community. DISID advances its mission with integrity and a focus on person-centered outcomes. DISID’s vision is to fashion an environment in which supports and services for persons with disabilities and their families are readily available, easily accessible, and culturally responsive.

ABOUT OUR DEPARTMENT

Within DISID, there are two divisions, Division of Support Services (DSS) and Division of Vocational Rehabilitation (DVR). DSS leads in the development of a community service delivery system which includes design, implement, administer, coordinate, monitor and evaluate the programs and services of the division for persons with disabilities. DVR provides vocational rehabilitation services to eligible individuals with disabilities and is identified as the designated state unit to administer Guam’s plan for vocational rehabilitation services, and services for adults who are blind.

TABLE OF CONTENTS

- 1 OUR MISSION AND OUR VISION & ABOUT OUR DEPARTMENT**
- 2 OUR PROGRESS**
- 3 OUR FINANCES & DEMOGRAPHICS**
- 4 MOVING FORWARD**



STAFF STATISTICS



Department of Integrated Services for individuals with Disabilities
 138 East Marine Corps Drive
 J&G Commercial Plaza,
 Suite C102,
 Hagatna, Guam 96910
 Telephone Number:
 671-475-4624
 Website: disid.guam.gov

DIVISION OF SUPPORT SERVICES

2 OUR PROGRESS

DIVISION OF VOCATIONAL REHABILITATION



Division of Support Services (“DSS”) took part in the Typhoon Response and Collaborative FEMA Aid:

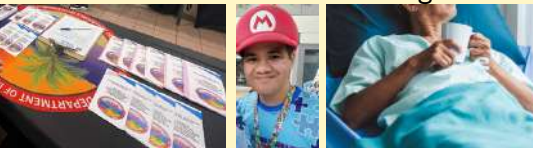
In a historic first, as a result of the major devastation from typhoon Marwar, DISID and FEMA successfully collaborated to provide individualized assistance to clients and other vulnerable individuals unable to reach designated FEMA sites.

This personalized approach ensured critical aid reached those who needed it most. DISID also partnered with non-profits and private entities to deliver water, food, clothing, and household necessities directly to our clients, ensuring their essential needs were met despite the devastation.

DSS Expanded Social Services: In a milestone event, DSS hired three additional social workers, bringing the total to five and significantly expanding critical social services for the disabled community in Guam.

Division of Support Services (“DSS”) Scope of Services include:

- Direct Services
- Supportive Care Services
- Education and Training



Division of Vocational Rehabilitation (“DVR”) has been working with the administration to successfully increase its Vocational Rehabilitation (VR) counseling team to hire the essential, additional professionals needed to service our community. This expansion strengthens DVR’s ability to serve a greater number of consumers, particularly in schools, by enhancing access to both pre-employment transition services (“Pre-ETS”) and other critical rehabilitation services. With a larger team, DVR can broaden its outreach efforts within the community, ensuring individuals with disabilities receive the necessary support and resources to achieve their employment and independent living goals.

DVR Re-established the Independent Living Older Blind Program (ILOB): After a period of hiatus, the ILOB program is back, offering expanded services and opportunities for independent living among our older blind community.

Division of Vocational Rehabilitation (“DVR”) Scope of Services include:

- Assessment
- Counseling and Guidance
- Vocational / Educational Training
- Pre-Employment Transition Services
- Assistive Technology

DISID restored the Statewide Independent Living Council Funding: Through collaboration and guidance with the Federal Administration for Community Living, DISID secured the lifting of the Statewide Independent Living Council funding restriction, paving the way for its re-establishment and eventually the goal of establishing the first Center for Independent Living on Guam.



FINANCES

DIVISION OF SUPPORT SERVICES

2023

525,900 *General Funds*

4,060,500 *Healthy Futures Funds*

2022

687,223 *General Funds*

3,991,762 *Healthy Futures Funds*

DIVISION OF VOCATIONAL REHABILITATION

2023

1,509,525

2022

1,416,177

AMERICAN RESCUE PLAN ACT

2023

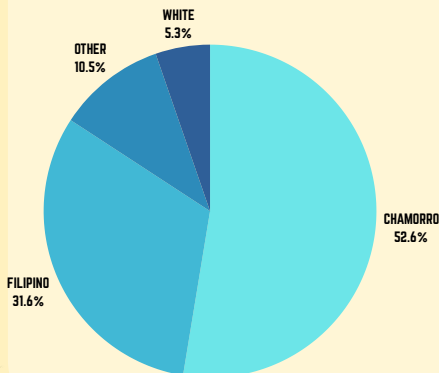
729,377.68

2022

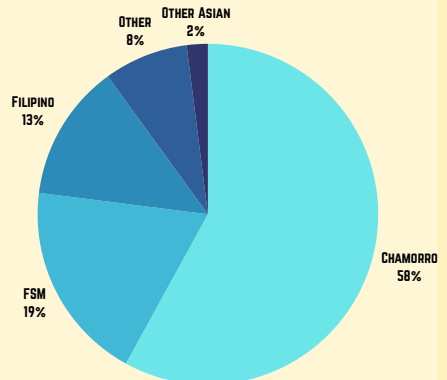
258,269.66

DEMOGRAPHICS

DIVISION OF SUPPORT SERVICES ("DSS")



DIVISION OF VOCATIONAL REHABILITATION ("DVR")



DIVISION OF SUPPORT SERVICES

DISID-DSS will continue to successfully provide services to the community through services with our service-providers contracted by our agency:

- Karidat Group Home A
- Karidat Group Home B
- Karidat Group Home C
- Community Habilitation Program (“CHP”)
- Respite and Personal Care Attendant Services.

The service-providers/programs service individuals with severe intellectual and cognitive disabilities, and their families.

DISID-DSS will continue to provide direct services to clients while developing new supportive care, education, and training programs and services.

KEY CHALLENGES:

- Funding limitations
- Staffing



DIVISION OF VOCATIONAL REHABILITATION

DISID-DVR will continue to successfully provide services to the community through:

- The State Vocational Rehabilitation (VR) Services Program, established under the Rehabilitation Act of 1973 and amended by the Workforce Innovation and Opportunity Act (WIOA), which provides federal grants to support statewide VR programs. These programs assist individuals with disabilities in preparing for competitive integrated employment or supported employment, aiming to promote economic self-sufficiency. Eligibility requires individuals to have a physical or mental impairment that substantially limits employment opportunities and necessitates VR services to achieve career goals.
- The Client Assistance Program (CAP), which supports individuals with disabilities in understanding the Vocational Rehabilitation (VR) program under the Rehabilitation Act of 1973. CAP also investigates and mediates issues related to VR service delivery to enhance the relationship between consumers and counselors.
 - Assessments
 - Counseling and Guidance
 - Vocational / Educational Training
 - Pre-Employment Transition Services
 - Assistive Technology

KEY CHALLENGES:

- Establishment of a One-Stop
- Enhancing and increasing Pre-Employment Transition Services
- Staffing





Office of Public Accountability - Guam <admin@guamopa.com>

DISID FY 2023 CITIZEN CENTRIC REPORT

2 messages

Rose Rene F. Guerrero <Rose.Guerrero@disid.guam.gov>

Thu, Apr 10, 2025 at 8:50 AM

To: "admin@guamopa.com" <admin@guamopa.com>

Cc: "speakerblas@guamlegislature.gov" <speakerblas@guamlegislature.gov>, Michelle Perez <Michelle.Perez@disid.guam.gov>, "Joseph A. Cameron" <Joseph.Cameron@disid.guam.gov>, "William N. Kando" <william.kando@disid.guam.gov>, "Stacy M. Flores" <stacy.flores@disid.guam.gov>, "Reuel C. Drilon" <Reuel.Drilon@disid.guam.gov>, Rita Sotomayor <Rita.Sotomayor@disid.guam.gov>, "Melanie-Joy S. Ogo" <Melanie-Joy.Ogo@disid.guam.gov>

Hafa Adai Public Auditor Cruz,

In accordance with Title 1 Guam Code Annotated Chapter 19 § 1922(a), please see attached Department of Integrated Services for Individuals with Disabilities FY2023 Citizen Centric Report.

Thank you.

Warm Regards,

Rose F. Guerrero

Administrative Assistant

DISID - Department of Integrated Services for Individuals with Disabilities

[138 East Marine Corps Drive](#)

Jones & Guerrero Commercial Plaza, Suite C101

Hagatna, Guam 96910

(671) 475-4624



CONFIDENTIALITY NOTICE: This email and any files transmitted with it may be legally privileged and confidential and is intended solely for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that any review, dissemination or copying of this email, or taking any action in reliance on the contents of this information is strictly prohibited. If you received this transmission in error, please notify us immediately by e-mail or telephone to arrange for the return of this email and any files to us or to verify it has been deleted from your system.



DISID CITIZEN-CENTRIC REPORT FY2023 - SUBMITTED APRIL 2025.pdf

8734K

Speaker Frank Blas Jr. <speakerblas@guamlegislature.gov>

Thu, Apr 10, 2025 at 8:56 AM

To: "Rose Rene F. Guerrero" <Rose.Guerrero@disid.guam.gov>

Cc: "admin@guamopa.com" <admin@guamopa.com>, Michelle Perez <Michelle.Perez@disid.guam.gov>, "Joseph A. Cameron" <Joseph.Cameron@disid.guam.gov>, "William N. Kando" <william.kando@disid.guam.gov>, "Stacy M. Flores" <stacy.flores@disid.guam.gov>, "Reuel C. Drilon" <Reuel.Drilon@disid.guam.gov>, Rita Sotomayor <Rita.Sotomayor@disid.guam.gov>, "Melanie-Joy S. Ogo" <Melanie-Joy.Ogo@disid.guam.gov>

Hafa Adai,

Confirming receipt.

Bernice Rivera

Administrative Assistant



Office of Speaker Frank F. Blas, Jr.

I Mina'trentai Ocho na Liheslaturan Guahan 38th Guam Legislature

Guam Congress Building, 163 Chalan Santo Papa, Hagatña

(671)969-6456

speakerblas@guamlegislature.gov

Electronic Privacy Notice: This e-mail and any attachment(s), contains information that is, or may be, covered by electronic communications privacy laws and legal privileges, and is also confidential and proprietary in nature. If you are not the intended recipient, please be advised that you are legally prohibited from retaining, using, copying, distributing, or otherwise disclosing the information in this e-mail or any attachment in any manner. Instead, please reply to the sender that you have received this communication in error, and then immediately delete it. Thank you in advance for your cooperation.

[Quoted text hidden]