



CONTENTS

Background	
Mission Statement	1
Strategic Goals	
Operational Structure & Demographics	2
Performance	3-4
Financial Status	
Future Outlook	5



Citizen-Centric Report for CQA

Guam Customs and Quarantine Agency

Fiscal Year 2011

PUBLISHED AUGUST 2011

BACKGROUND

This agency was created on October 16, 1952 and was originally called the Port Security Division. On September 24, 1971, Executive Order Number 71-21 changed the organization name of the Port Security Division to the Customs and Quarantine Division, Department of Commerce. In 1994, the Customs and Quarantine Division was separated from the Department of Commerce to create a new agency, the Guam Customs and Quarantine Agency (CQA). CQA has not made rules and regulations on its own authority, but rather is responsible for the administration and enforcement of customs regulations, both federal and local, which have statutory force and effect in Guam. The local regulations are promulgated by the agencies responsible for their oversight.

Protecting Our Island, Our People, and Our Resources

Mission Statement

The Guam Customs & Quarantine Agency (CQA) is the "First line of Defense" for the island of Guam. We enforce hundreds of laws and regulations both local and federal, and are responsible for protecting borders, securing ports of entry and facilitating trade, commerce and travel. The mission of the Agency is to improve trade facilitation and protect the people of Guam.

**REPORT
SMUGGLING
CALL THE CUSTOMS HOTLINE
(671) 642-8071/8072/8051**

For more information please visit the CQA Official website at www.cqa.guam.gov or contact the Director's Office - (671) 475-6202
Administration - (671) 475-6220, Logistics & Support - (671) 475-6321, Inspection & Control Division - (671) 642-8071/2,
Maritime / Air Cargo Division - (671) 642-8073/4

BOARD OF DIRECTORS

STRATEGIC GOALS

The current Strategic Goals of the Guam Customs & Quarantine Agency involve:

- Streamlining CQA operations to effectively, efficiently, and expeditiously facilitate the flow of trade through Guam's ports of entry
- The purchase, acquisition, and utilization of an automated Customs Information Management System through Federal Grant Programs or Department of Interior funding
- Modernizing the CQA Inspection Service Fees to recover the cost for customs services
- Establishing a Fines, Fees, and Forfeitures Schedule for import violations
- Establishing the CQA Pre-screening program for all commodities imported through container vessels and air cargo
- Recruitment of CQA Cadets to attend the CQA Training Academy to address customs officer attrition concerns
- Modernizing CQA's technological and security capabilities through the integration of state of the art x-ray examination equipment at our airport and cargo operations
- Automating the Property and Evidence Management System through the purchase and acquisition of state of the art software and computer management system

OPERATIONAL STRUCTURE & DEMOGRAPHICS

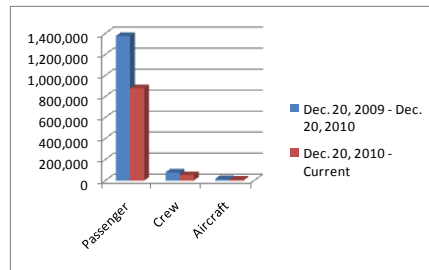
- Inspection and Control Program Area — Consists of 50 Personnel (50 Uniformed / 1 Civilian).
- Maritime/Air Cargo Program Area — Consists of 31 Personnel (27 Uniformed / 4 Civilians).
- Logistics and Support Division — Consists of 13 Personnel (9 Uniformed / 4 Civilians).
- Special Enforcement Program Area — Consists of 28 Uniformed Personnel.
- Administrative Support Program Area — Consists of 8 Civilian Personnel.
- Director's Office — Consists of 8 Personnel (7 Uniformed / 1 Civilian)

Accomplishments and Initiatives

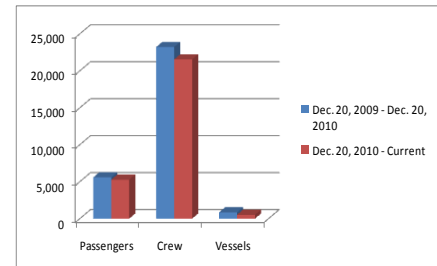
- On December 21, 2009, the Government of Guam received a Notification of Provisional Grant Award from the U.S. Department of Interior granting CQA \$470 thousand to purchase and acquire x-ray machines for our inspection operations at the ports of entry. CQA will be purchasing a Mobile X-Ray Van to conduct x-ray examinations on cargo anywhere on-island, a cargo Scan X-Ray Machine to conduct x-ray examinations of cargo arriving through the air cargo port of entry, and three Baggage Screening Systems to x-ray merchandise imported via passenger baggage as well as through the U.S. Post Office. The Invitation to Bid on these items is being developed for publication within the next few months.
- In March 2010, CQA established the CQA Agriculture Security Task Force (ASTF) to address increased concerns of invasive species and diseases making their way into Guam.
- In March 2010, the CQA Canine Training Academy (CTA) graduated its third Basic Canine Narcotic Detection Cycle adding four (4) new handlers to our K-9 Unit.
- In April 2011, the CQA Training Section cross trained all CQA Uniformed Officers with Basic Radiation Training. The training was supported by the 94th Civilian Support Team, Guam Army National Guard. This training was conducted in response to the April Earthquake/Tsunami Disaster in Japan. The training was needed to screen imported commodities and mail from Japan for traces of radioactivity.
- In May 2011, CQA, through a working relationship with the Guam Department of Agriculture, USDA, The 31st Guam Legislature, and the Governor of Guam, helped create Public Law 31-43 and the Guam Invasive Species Council Act of 2011.
- In 2011, the CQA Detector Dog Unit (DDU) successfully intercepted a total of forty-six (46) narcotic shipments into Guam. All cases are currently active and awaiting prosecution.
- In August 25, 2011, through a \$2.3 million Federal Security Grant awarded to the Port Authority of Guam, \$1,525,790 of the grant will be used to acquire a Mobile Containerized X-Ray Screening System. The x-ray system will be turned over to CQA for utilization by Customs Officers.



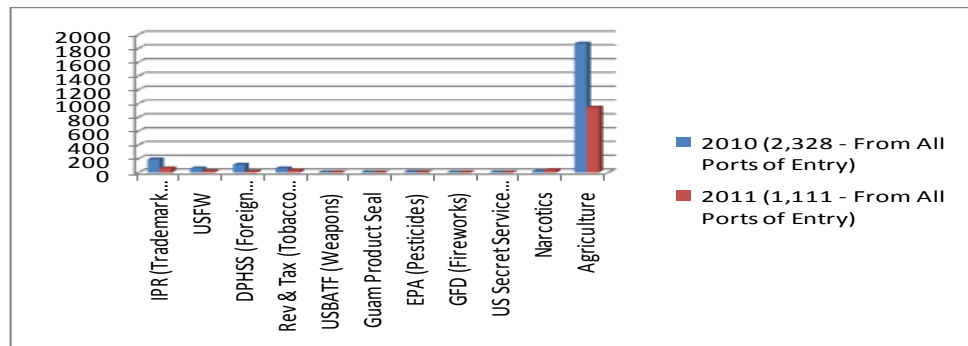
Aircraft Passenger Arrivals



Maritime Vessels Arrivals



Illegal Items Confiscated



CQA K-9



DDU

CQA Detector Dog Unit (DDU) Special Enforcement Division

The Guam Customs and Quarantine Agency (CQA), Detector Dog Unit (DDU) has been in operation since the 1970's. The Detector Dog Unit is the only K-9 unit on Guam that provides drug and agriculture enforcement at Guam's ports of entry as well as provides Detector Dog assistance to other local and federal agencies on island.

The following statistics are from DDU operations. During the 2010-2011 period, the DDU has seized:

- 1,834.81 grams of Marijuana with an estimated street value of over \$36,616.00.
- 3,067.62 grams of Methamphetamine with an estimated street value of over \$2,544,377.00.
- 180.5 pounds of Prohibited Mango.
- 72.5 pounds of Prohibited Citrus.
- 301 pounds of Prohibited Beef.
- 540.5 pounds of Prohibited Pork.
- 228 pounds of Prohibited Chicken.

Additionally, during this 2010-2011 period the DDU conducted the following DD enforcement operations:

- 325 Narcotic Saturation Interdictions.
- 260 U.S. Postal Interdictions.
- 713 Airport Interdictions.
- 33 Commercial Port Interdiction.
- 31 Search Warrants Executed.
- 17 Public Schools searched for narcotics and/or contraband.
- 30 outside DD deployments to assist other law enforcement agencies.

The DDU plays an important role in public awareness. The DDU along with their Detector Dogs conduct CQA outreach programs in an effort to educate the youth as well as the general public about the dangers of illegal drugs, invasive species that threaten our agriculture, and CQA's overall mission to protect the island from smuggled goods or contraband.



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Revenues			Requested Budgets & Expenses			
Account Name	FY 2010	FY 2011	Salary	FY 2010	FY 2011	FY 2012
Interest Income	\$307.72	\$163.94	Regular	\$5,866,166	\$5,707,515	\$5,903,949
Passenger Inspection Fee (Port Authority)	\$60,730.00	\$62,980.00	Overtime	-0-	-0-	-0-
Passenger Inspection Fee (GIAA)	\$7,760,472.00	\$6,319,194.24	Benefits	\$1,983,122	\$2,081,758	\$2,183,161
Cargo Inspection Fee (GIAA)	\$45,660.00	\$84,669.22	Total Personnel Expenses	\$7,849,288	\$7,789,273	\$8,087,110
Cargo Inspection Fee (Port Authority)	\$241,250.00	\$170,535.00	Operations	FY 2010	FY 2011	FY 2012
Cargo Inspection Fee (Air Cargo)	\$127,550.00	\$119,475.00	Travel	-0-	-0-	-0-
Other Payments	\$6.60	-0-	Contractual Services	\$174,072	\$95,491	\$95,746
Total	\$8,235,976.32	\$6,757,017.40	Office Space Rental	-0-	\$546,000	\$5,391
			Supplies & Materials	\$86,500	\$16,440	\$59,212
			Equipment	-0-	-0-	-0-
			Miscellaneous	\$54,950	\$54,600	-0-
			Utilities	\$108,960	\$45,000	\$38,500
			Total Operations Expenses	\$424,482	\$757,531	\$198,849

Future Outlook

Military Buildup

Customs entities the world over exist to perform a myriad of trade and border enforcement activities. These activities can be grouped under two major functions, trade facilitation and law enforcement. Most Customs entities possess sovereign authority over their borders. This authority is exercised and executed by those charged with trade facilitation and law enforcement duties. Globalization has intensified competition between businesses and forces firms to increase their market share to increase profits. This competitive spirit is the driving force behind technological advances in communications and transportation. Businesses who wish to be competitive avail themselves of the latest technology to reduce costs, move goods faster, and communicate business ideas quickly. As a result of this competitiveness, customs entities worldwide experience an increased demand for speed and efficiency from the trade. CQA is directly affected by this occurrence because of our American status and forward presence in Asia. The demand for speed creates a huge challenge for CQA. CQA must consistently apply the appropriate levels of border enforcement at the speed the trade requires. Adding to this challenge is the anticipated influx of merchandise and people that will accompany the military buildup.

The anticipated relocation of over 40 thousand military personnel, support staff, and their families within the coming years will pose a challenge to the resources and procedures currently used by CQA. From a logistical view, the projected increase in construction to support the movement will increase the work load of CQA Officers. Nearly 90% of all raw materials required for the construction will be imported from other areas. The increase will require the re-focusing of existing procedures to minimize disruptions CQA formalities may impose. CQA plays a very important role in the movement of commodities and recognizes the need to improve technologies in our information management systems, communication, and examination and clearance processes. CQA recognizes the critical importance of partnering with our business stakeholders and our regional as well as national customs counterparts to develop solutions to mutual problems.