



# Customs and Quarantine Agency, Guahån

## Mission Statement

Customs and Quarantine Agency, Guahån (CQA), is the “First Line of Defense” for the island of Guahån. CQA enforces hundreds of laws and regulations both local and federal, and is responsible for protecting borders, securing ports of entry and facilitating trade, commerce and travel. The mission of the Agency is to improve trade facilitation and protect the people of Guahån.

### Arriving Air Passengers Operations



### Arriving Air Freight Operations



### Arriving Sea Freight Operations



### Arriving Sea Passengers Operations



## Strategic Goals

- ◆ Streamline CQA Operations in order to effectively, efficiently, and expeditiously process all inbound arriving commodities for the industry of commerce.
- ◆ The purchase and acquisition of an automated Customs Management System for all ports of entry through the assistance of U.S. federal grant programs.
- ◆ Modernization the CQA Inspection Service Fees to better recover the cost of CQA services in today's economy.
- ◆ Establishing a Fines, Fees, and Forfeitures Schedule for any import violations.
- ◆ Recruitment of new CQA Trainees for the CQA Training Academy, where they will be trained for the position of CQA Officers.
- ◆ Modernizing CQA's technological and security capabilities through the integration of state of the art x-ray examination equipment at the airport, integrated air cargo facility, and the commercial port.

## Operational Structure & Demographics

### Airport Operations

Consists of 50 Uniformed CQA Officers / 1 Civilian Support Personnel

### Maritime / Air Cargo Operations

Consists of 29 Uniformed CQA Officers / 4 Civilian Support Personnel

### Logistics & Support Operations

11 Uniformed CQA Officers

### Special Enforcement Operations

27 Uniformed CQA Officers

### Administrative Support Operations

Consists of 11 Civilian Support Personnel

### Director's Office

Consists of 6 CQA Uniformed Officers / 2 Civilian Support Personnel



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Call the CQA Hotline

642-8071/72/51

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Agriculture goods consisting of meat products are the most common seized items.



The dye used to color eggs red, from the Philippines, contains lead.



Counterfeit IPR goods are also commonly seized goods.



Methamphetamines or "ice" has an estimated street value of \$850 a gram on Guam.

## Accomplishments (Airport Operations)

Part of CQA's Airport Operations mission is to perform all customs-related operations necessary, at the Antonio B. Won Pat International Air Terminal, in order to encumber the passage of illicit drugs and contraband; to protect our island's agricultural interests from the introduction of injurious pests and diseases; to protect our island's economic interests by facilitating legitimate trade and to enforce all applicable local and federal laws. During Fiscal Year 2012, the CQA

Airport Operations reported the following:

- 1,403 Agricultural seizures estimated at 4,461 pounds.
- 19 Intellectual Property Rights (Trademark/Copyright) seizures totaling 2,252 pieces seized.
- 42 Public Health related seizures.
- 22 U.S. Fish & Wildlife seizures.

•73 Department of Revenue and Taxation seizures.

•5 Narcotic interceptions resulting a total of 850 grams of methamphetamines with an estimated street value of \$722,500.00.

Combining both foreign and domestic flights, the CQA Airport Operations processed and inspected a total of 1,430,205 passengers arriving on Guam for FY2012.

## Accomplishments (Maritime / Air Cargo Operations)

CQA's Maritime / Air Cargo Operation's mission is to perform all customs-related operations necessary, at the Jose D. Leon Guerrero Commercial Port, the Guam Integrated Air Cargo Facility, and the coastal waters of Guam. During Fiscal Year 2012, the CQA Maritime / Air Cargo Operations reported the following:

•144 Agricultural seizures esti-

mated at 4,345 pounds.

- 40 Intellectual Property Rights (Trademark/Copyright) seizures totaling 6,933 pieces seized.
- 26 Public Health related seizures totaling 7,471 pieces.
- 14 U.S. Fish & Wildlife seizures totaling 145 pieces seized.

•12 Department of Revenue and

Taxation seizures totaling 4,168 items. (Alcohol and tobacco products).

•5 EPA seizures.

•3 Guam Product Seal seizures totaling 439 pieces.

•3 D.O.T (Department of Transportation) totaling 24 pieces.

## Accomplishments (Special Enforcement Operations)

The mission of CQA's Special Enforcement Operations is to conduct complex criminal investigations and to perform border enforcement operations in order to facilitate the detection, the deterrence, the disruption, and the eventual arrest of all persons and/or organizations involved in the smuggling, importation, and distribution of illicit contraband into Guam. The Special Enforce-

ment Operations is composed of the Contraband Enforcement Team, Detector Dog Unit, Agriculture Security Task Force, and Task Forces assisting federal government entities such as the U.S. Drug Enforcement Administration, U.S. Alcohol, Tobacco, Firearms, and Explosives, and the Homeland Security Investigations under U.S. Immigrations and Customs Enforcement, and U.S. Postal Inspec-

tion Task Force. During Fiscal Year 2012, the CQA Special Enforcement Operations resulted with the following:

•Seizures totaling 14,544.8 grams of methamphetamines with an estimated street value of \$12,363,080.00.

•Seizures totaling 2969 grams of marijuana with an estimated street value of \$59,380.00.

## Finances

The Customs and Quarantine Agency, Guahãn, (CQA) generates its revenues through the collection of fees. These fees are intended to recover the costs of services for customs operations mandated by local and federal laws.

The CQA Passenger Inspection Fee applies to air passengers arriving at the Antonio B. Won Pat International Air Terminal. The fee is part of each passenger's airline ticket collected by the Guam International Airport Authority and deposited into the Government of Guam's Customs Inspection Fund.

The CQA Cargo Inspection Service Fees apply to all shipments imported into Guam at the Integrated Air Cargo Facility and the Commercial Port. These fees are collected daily and likewise deposited into the Government of Guam's Customs Inspection Fund.



## Revenue

	FY 2010	FY 2011	FY 2012 <sup>2/</sup>
Interest Income	\$ 307.72	\$ 180.95	\$ 933.53
Passenger Inspection Fee (GIAA)	\$ 7,760,472.00	\$ 8,191,656.95	\$ 7,272,899.42
Passenger Inspection Fee (Port Authority)	\$ 60,730.00	\$ 62,980.00	\$ 55,680.00
Cargo Inspection Fee (GIAA)	\$ 45,660.00		\$ 165,816.31
Cargo Inspection Fee (Air Cargo)	\$ 127,550.00	\$ 90,559.22	\$ 143,414.41
Cargo Inspection Fee (Port Authority)	\$ 241,250.00	\$ 347,490.00	\$ 889,640.24
Other Payments	\$ 6.60	\$ -	\$ 95.71
<b>Fiscal Year Revenue Totals</b>	<b>\$8,235,976.32</b>	<b>\$8,692,867.12</b>	<b>\$8,528,479.62</b>

<sup>1/</sup> Cargo Inspection Fees of GIAA and Air Cargo for FY 2011 are combined under "Cargo Inspection Fee (Air Cargo)".

<sup>2/</sup> Revenues reported for the period of October 2011 through July 2012.

## Expenditures

	PERSONNEL SERVICES		
	FY 2010	FY 2011	FY 2012
Regular	\$ 5,438,031.00	\$ 5,836,141.00	\$ 5,307,894.00
Overtime	\$ 60,716.00	\$ -	\$ -
Benefits	\$ 1,520,338.00	\$ 1,617,396.00	\$ 1,625,186.00
Insurance Benefits (Medical/Dental/Life)	\$ 255,488.00	\$ 369,365.00	\$ 317,896.00
<b>Fiscal Year Total Personnel Services Expenditures</b>	<b>\$7,274,573.00</b>	<b>\$ 7,822,902.00</b>	<b>\$7,250,976.00</b>

	OPERATIONS		
	FY 2010	FY 2011	FY 2012
Travel	\$ -	\$ -	\$ -
Contractual Services	\$ 160,349.00	\$ 111,158.00	\$ 80,132.00
Office Space Rental	\$ 2,470,235.00	\$ 3,298,534.00	\$ 2,819,072.00
Supplies & Materials	\$ 64,366.00	\$ 49,027.00	\$ 58,968.00
Equipment	\$ -	\$ -	\$ -
Miscellaneous	\$ 251,400.00	\$ 264,619.00	\$ 176,907.00
Utilities	\$ 216,343.00	\$ 279,739.00	\$ 107,950.00
<b>Fiscal Year Total Operations Expenditures</b>	<b>\$ 3,162,693.00</b>	<b>\$ 4,003,077.00</b>	<b>\$ 3,243,029.00</b>

## CQA And Your Community

CQA participates in community outreach programs to help assist individuals and entities as part of its community involvement efforts. For FY 2012, CQA was involved in the following:

- CQA participated in the 2012 Annual Relay for Life Event, which was held at the George Washington High School Field.
- On July 31, 2012, CQA Director, Pedro A. Leon Guerrero, Jr., committed to promote improvements in customer service within the agency by signing the "Hafa Adai Pledge".
- CQA recently adopted a Village Bus Stop in the Agana Heights village. Personnel donated their personal time to repair and repaint the bus stop so that school children will have a clean, safe place to wait for the bus ride to school.
- In July, 2012, CQA adopted the Agana Heights Elementary School and cooperated with other Government of Guam personnel in the repair, repainting, water blasting, and preparation of classrooms in anticipation of the starting school year and the return of students.
- CQA participated in the 2012 Annual Law Week sponsored by the Judiciary of Guam. Officers from the CQA Detector Dog Unit conducted an exhibition and demonstration utilizing Narcotic Detector Dogs and Agriculture Detector Dogs during the week.

[www.cqa.guam.gov](http://www.cqa.guam.gov)

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**642-8071/72/51**



Mailing Address:

770 East Sunset Boulevard,  
Ste. 240 Tiyan,  
Barrigada, Guahån 96913

Office Address:  
Suite C-270

A.B. Won Pat International Air Terminal  
Tamuning, Guahån 96913

Phone: (671)475-6202

Fax: (671)475-6227

24 Hour Phone: (671)642-8071/2

## Other CQA Accomplishments

In March of 2012, CQA received an asset forfeiture award of \$647,923.52 as a result of its participation in the interdiction, investigation, and prosecution of a money smuggling attempt a few years ago. In compliance with the U.S. Department of The Treasury Asset Forfeiture Equitable Sharing Program the award money has been designated for the following:

- Clothing Allowance for CQA Personnel.
- Purchasing of Chairs for the inspection counters at the airport and commercial port offices.
- Purchasing of new vehicles to replace current vehicles.

- Purchasing of ammunition.
- Purchasing of firearms.
- To pay for instructors from off-island to come to Guam and conduct training of CQA Officers.
- To cover the off-set costs of the grant awarded purchase of (4) x-ray scanners and (1) x-ray van. The off-set costs consists of the flying of an instructor into Guam to conduct training of CQA Officers, and the contractor costs of the installation of the scanners.
- Purchasing of new computer systems.

With the great assistance provided by the Lt. Governor and his staff, CQA has successfully acquired two (2) x-ray scanner systems which were donated by systems manufacturer "Rapiscan". CQA Asset Forfeiture Funds were used to finance the "Rapiscan" manufacture's representative to arrive on Guahån, from Hong Kong. Full use of these equipment in CQA operations will commence in October 2012.



As a result of an interception of a bulk cash smuggling operation, CQA received an asset forfeiture award of \$647,923.52. The money were proceeds of narcotics sales on Guam.