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| CC:   | John Day<br>President<br>Pacific Data Systems                             |                   | Date:          | Wednesday, September 5, 2012  |  |  |
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| Re:   | OPA-PA-12-011 DECISION  |                   |                |   |  |  |
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OFFICE OF PUBLIC ACCOUNTABILITY

Doris Flores Brooks, CPA, CGFM

Public Auditor

PROCUREMENT APPEALS

| In the Appeal of      | ) APPEAL NO: OPA-PA-12-011 |
|-----------------------|----------------------------|
| PACIFIC DATA SYSTEMS, | )<br>)<br>) DECISION       |
| Appellant.            | )                          |

### I. INTRODUCTION

This is a Decision of the Public Auditor for an Appeal filed on May 17, 2012 by Pacific Data Systems (hereinafter referred to as "PDS") regarding the Invitation for Bid No. GSA-064-11 ("IFB"), issued by the General Services Agency ("GSA") on June 22, 2011 seeking, amongst other things, Telecommunication Services, Mobile Telephone Services, Integrated Services Digital Networking (ISDN) and Primary Rate Interface (PRI). Attorney Phillip Torres served as the Hearing Officer in this appeal. The Public Auditor holds that GSA correctly found PDS's protest concerning the local procurement preference in IFB Bid Form 10 had no merit because all of the businesses that submitted a bid were local businesses known to GSA. In addition, the Public Auditor finds that there is no merit in PDS's claim that the IFB required the submission of a Local Procurement Preference Application. Accordingly, PDS's Appeal is hereby DENIED.

# II. FINDINGS OF FACT

The Public Auditor, in reaching this Decision, has considered and incorporated herein the procurement record and all documents submitted by the parties. Based on the aforementioned procedural and substantive record in this matter, the Public Auditor makes the following Findings of Fact:

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<sup>&</sup>lt;sup>1</sup> Newspaper Publication dated June 22, 2011, Exhibit 14, GSA Procurement Record filed on May 24, 2012 and Page 1 of 56, IFB No. GSA-064-11, Exhibit 5, GSA Procurement Record.

 $<sup>^2</sup>$  Page 2 of 56, IFB No. GSA-064-11, Exhibit 5, GSA Procurement Record filed on May 24, 2012.

<sup>&</sup>lt;sup>3</sup> Local Procurement Preference, Government of Guam General Terms and Conditions #5, Page 19 of 56, IFB No. GSA-064-11, Exhibit 5, GSA Procurement Record filed on May 24, 2012.

<sup>&</sup>lt;sup>4</sup> IFB Amendment Nos. 1 through 8, Exhibit 7, Id.

 $<sup>^{5}</sup>$  Bid Abstract and Register, Exhibit 6, Id.

<sup>&</sup>lt;sup>6</sup> Bid Status, Exhibit 9, Id.

award of Bid Form 10 and that PDS should be the lowest responsive and responsible bidder after application of the 15% Local Procurement Preference.<sup>7</sup>

- 6. On May 3, 2012, GSA denied the protest concerning local procurement preference, stating that "Local procurement preference was not applicable in this case as all of the businesses which submitted a bid was [sic] considered to meet the requirements to be considered local and have the local preference available. As such, there was no benefit available to any of the submitted vendors."
- 7. Fourteen days later, on May 17, 2012, PDS filed this appeal with the Office of Public Accountability ("OPA").
- 8. On July 12, 2012, GTA filed a Motion to Dismiss the Appeal alleging PDS untimely protested to GSA. PDS filed a Reply (Opposition) to the Motion to Dismiss on August 14, 2012, and GTA filed a Response on August 21, 2012.
- 9. On August 14, 2012, PDS filed a Motion to Withdraw Request for Hearing and requested that the OPA make a determination in this appeal based on the applicable filings.

#### III. ANALYSIS

Pursuant to 5 G.C.A. § 5703, the Public Auditor shall review GSA's May 3, 2012 decision denying PDS's April 30, 2012 protest *de novo*.

#### A. PDS'S PROTEST WAS TIMELY.

To be timely, the Protest must have been submitted in writing to the head of the Purchasing Agency within fourteen (14) days after PDS knew or should have known of the facts giving rise thereto. 5 G.C.A. § 5425(a). If the protest was not filed within the time required, it would have been untimely and could not be appealed to the OPA. *In Re Appeal of Island Business Systems & Supplies*, OPA-PA-08-011, Page 6. PDS had an obligation to protest at the point in time when it knew or should have known that it had not received a Local

Protest Letter from PDS President John Day to GSA Chief Procurement Officer Claudia Acfalle on April 30, 2012, Exhibit 1, Id.
 Response Letter from GSA Chief Procurement Officer Claudia Acfalle to PDS

President John Day on May 3,2012, Exhibit 2, Id.

Procurement Preference to the exclusion of other bidders. At that point, its fourteen (14) day clock started to run.

The issue raised by PDS in its protest was that GSA did not factor in the Local Procurement Preference in awarding Bid Form 10 to GTA<sup>9</sup>. PDS stated that the Local Procurement Preference was a requirement of the IFB and that it (PDS) was the only party to submit a Local Procurement Preference application. PDS further stated that it, and not GTA, was entitled to the fifteen percent (15%) preference in construing its bid. When PDS knew or should have known that the Preference application was not interpreted by GSA as entitling only PDS to the fifteen percent (15%) preference is not clear from the record. PDS argues that it did not know whether other bidders submitted the Local Procurement Preference Application<sup>10</sup>. Conversely, GTA argued that the fourteen (14) day clock started to run when PDS picked up its IFB packet or shortly thereafter and discovered that the Local Procurement Preference Application was not included with the Bid Packet. GTA asserts that since PDS did not Protest within fourteen (14) days from picking up the IFB package, PDS's Protest was untimely.<sup>11</sup>

The IFB required certain documents and affidavits to be submitted in the bidder's bid envelope, such as the Bid Guarantee of fifteen percent (15%) of the Bid amount, Statement of Qualifications, Affidavit Disclosing Ownership and Commission, Non-Collusion Affidavit, DOL Wage Determination Affidavit, etc.

The Bids were opened on December 9, 2011, but the record is unclear as to whether the issue of a Local Procurement Preference was discussed and, therefore, whether PDS knew or should have known about the application of the fifteen percent (15%) local preference at the Bid opening. On April 27, 2012, GSA sent PDS a bid status form indicating that PDS, GTA, and IT&E were partial awardees. On April 27, 2012, PDS knew how its bid preference was being treated. PDS filed its protest to GSA on April 30, 2012, within the 14-day time requirement. On May 3, 2012, GSA denied the Protest.

Protest Letter from PDS President John Day to GSA Chief Procurement Officer Claudia Acfalle on April 30, 2012, Exhibit 1, Id.

PDS Reply to GTA Teleguam LLC Motion to Dismiss filed on August 14, 2012.
 Teleguam Holdings, LLC's Motion to Dismiss; Memorandum of Points and Authorities, filed on July 12, 2012.

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On May 17, 2012, PDS filed its Appeal in this case with the OPA, arguing that it, and not GTA, had submitted the Local Procurement Preference Application as part of its bid submission and was entitled to a fifteen percent (15%) local procurement preference adjustment by GSA in the evaluation of the Bid Form 10 submissions, between PDS and GTA.

The question of when a protesting offeror knew or should have known is a question of fact. The Guam Supreme Court reviewed similar facts and the issue of when a protesting offeror knew or should have known of protest-triggering facts in Guam Imaging Consultants, Inc., et at., v. GMHA, et al., 2004 Guam 15. The protesting offeror had, at an earlier date, received notice of intent to award the contract to another offeror, but did not protest until later when information was revealed in a government memorandum which suggested the protester may be aggrieved. The Supreme Court held the protesting offeror "did not know, nor should it have known, of the facts giving rise to this protest until it received" the memorandum. The Court ruled that the protest was timely filed based on that revelation, and was not time barred because of the earlier notice of intent to award to another. Id at ¶ 33. The Public Auditor finds that it was only upon receipt of the April 27, 2012 Bid Status that PDS was made aware how its bid was evaluated against other bidders. Therefore, by filing a bid protest on April 30, 2012, PDS timely protested within the 14-day requirement and properly set forth its grounds for appeal as required by 2 G.A.R. § 12104.

#### B. MERITS OF THE APPEAL.

PDS's appeal seeks the remedy of rescinding the award of Bid Form 10 to GTA and reassessing the Bid Form 10 evaluations taking into consideration the fifteen percent (15%) local procurement preference that PDS argues it qualifies for, and not GTA, since GTA did not submit the Local Procurement Preference Application. The Public Auditor must now decide whether to uphold or deny the Appeal.

On page 2 of the IFB, GSA identifies all of the requirements to be submitted with the Bid. It states in bold lettering that failure to comply may be cause for disqualification and rejection of the Bid. A review of the IFB finds that nowhere therein is a stated requirement to submit a Local Procurement Preference Application. The designation of a Local Procurement

Preference is found at page 19 of the IFB's General Terms and Conditions, but the items specified therein are not all required to be included in the bid packet. The Public Auditor finds that the Local Procurement Preference Application is not a requirement of a qualifying bid. On May 3, 2012, GSA stated that the Local Procurement Preference was not applicable because all bidders were considered local and PDS suffered no prejudice. As such, the Public Auditor finds that there is no merit to PDS's arguments pertaining to the application of the Local Procurement Preference and request for rescinding of the award. Therefore, PDS's appeal is DENIED.

## IV. CONCLUSION

Based on the foregoing, the Public Auditor hereby determines the following:

- 1. The Public Auditor finds that PDS's Protest was timely.
- 2. The Public Auditor finds no merit to PDS's Protest allegation that the Local Procurement Preference Application was a requirement to be qualified for the Bid or that PDS was entitled to a fifteen percent (15%) adjustment of its Bid price because only PDS, and not GTA, submitted a Local Procurement Preference Application.
- 3. The Public Auditor finds that both GTA and PDS were entitled to a Local Procurement Preference, as both parties were local companies known to GSA, and as such, PDS suffered no prejudice or harm in that regard.
  - 4. Pacific Data Systems' Appeal is hereby DENIED.

This is a Final Administrative Decision. The parties are hereby informed of their right to appeal from a Decision by the Public Auditor to the Superior Court of Guam, in accordance with Part D of Article 9, of 5 G.C.A. within fourteen (14) days after receipt of a Final Administrative Decision (5 G.C.A. § 5481(a)).

<sup>&</sup>lt;sup>12</sup> For future reference, GSA may, through the Administrative Adjudication Act, want to clarify whether or not a local procurement preference application will be required for bid submission.

A copy of this Decision shall be provided to the parties and their respective attorneys, in accordance with 5 G.C.A. § 5702 and shall be made available for review on the OPA website, <a href="https://www.guamopa.org">www.guamopa.org</a>.

DATED this 2 day of September, 2012.

DORIS FLORES BROOKS, CPA, CGFM PUBLIC AUDITOR