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Attorneys for the General Services Agency

# OFFICE OF PUBLIC ACCOUNTABILITY PROCUREMENT APPEALS

DATE: 2/14/13

TIME: 40 DAM DOM BY: 7-

FILE NO OPA-PA: 13-001

### BEFORE THE OFFICE OF PUBLIC ACCOUNTABILITY PROCUREMENT APPEAL

IN THE APPEAL OF	) DOCKET NO. OPA-PA-13-001 )
MORRICO EQUIPMENT, LLC.	AGENCY REPORT
Appellant.	) ) )

On November 16, 2012, the General Services Agency, Department of Administration ("GSA") published Multi-Step Bid No. GSA-005-13; New and Current-Year Custom Cab Forward Pumpers, New and Current Year Urban/Wildland Interface Pumpers, and 5 Year Extended Service/Maintenance Agreements ("Multi-Step Bid"), a solicitation directed to the acquisition of four fire trucks and extended service and maintenance agreements on each vehicle. See the Multi-Step Bid at **Procurement Record**, **Book 2 of 5**, **at Tab 4**.

Three bids were received by December 14, 2012 at 10:00 a.m. Bids received were from Morrico Equipment, LLC, (Procurement Record, Book 1 and 2 of 5, at Tab 3), Mid Pac Far East (Procurement Record, Book 3 of 5, Tab 11a), and Far East Equipment



Company (Procurement Record, Book 4 of 5, Tab 11b). The three bids were reviewed by

GSA to determine whether each met minimum requirements of the bid specifications on

December 14, 2012. This review included a review of each bid to determine whether the

bidder was able to deliver the fire apparatus within the delivery time specified in the Multi-

Step Bid. Two bids were found to be non-responsive for failure to meet the delivery date

stated in the Multi-Step Bid; the bid from Morrico Equipment, LLC ("Morrico"), and the bid

from Mid Pac Far East ("Mid Pac"). See Exhibit A, attached hereto (found at Procurement

Record, Book 5 of 5, at Tab 17). The delivery date specified in the Multi-Step Bid is 240

days upon receipt of Purchase Order.

One bid, from Far East Equipment Company ("Far East"), was determined to be

responsive upon the preliminary review by GSA and subsequently evaluated based upon the

Technical Bid Evaluation Criteria stated in the Multi-Step Bid (See Procurement Record,

Book 2 of 5, Tab 4, at page 116 of 116). This evaluation was conducted by a three person

technical committee on January 9, 2013, and the Far East bid received an acceptable score.

See Procurement Record, Book 3 of 5, Tab 10.

On January 23, 2013, Morrico and Mid Pac were advised in writing that their

respective bids were being rejected due to non-conformance with the delivery requirement as

stated in the Multi-Step Bid. See Procurement Record, Book 3 of 5, Tab 8. On January 23,

2013, Far East was advised that its bid proposal for item 1.1 had been deemed acceptable in

the technical evaluation process. See Procurement Record, Book 3 of 5, Tab 8.

On January 23, 2013, Morrico served its written protest of the bid process on GSA.

Procurement Record, Book 1 of 5, Tab 1. On January 30, 2013, GSA served Morrico its

page 2 of 10 pages Agency Report written response, denying the protest. Procurement Record, Book 1, Tab 2. This appeal

by Morrico was filed on January 31, 2013.

Pursuant to 2 GAR, Div. 4 § 12105 the following required documents are found in the

Procurement Record, as indicated:

a. A copy of the protest is found in the Procurement Record at Book 1 of 5 at Tab 1.

b. A copy of the bid of the Appellant is found in the Procurement Record at Book 1 of

5 at Tab 3.

c. A copy of the solicitation, to include the specifications, is found in the Procurement

Record at Book 2 of 5 at Tab 4.

d. A copy of the abstract of bids is found in the Procurement Record at Book 3 or 5 at

Tab 5.

e. A copy of the decision from which the Appeal is taken is found in the Procurement

Record at Book 1 of 5 at Tab 2.

A. A Statement Answering the Allegations.

Appellant asserts in its appeal that the Multi-Step Bid requires GSA to first score a

bidder's proposal on five separate criteria, as shown on Appellant's "Exhibit A" attached to

the Notice of Procurement Appeal filed on January 31, 2013. Appellant's Exhibit A, referred

to above, is found at page 116 of 116 of the Multi-Step Bid. Procurement Record at Book

2 of 5 at Tab 4. Presumably, Appellant believes that the technical review of a bid would

take place prior to any review of a bid to determine its responsiveness to the solicitation

request, because Appellant further asserts that GSA rejected the Morrico bid outright, based

upon a non-conforming delivery time, failing to even score the Morrico bid proposal on the

five criteria listed in the Multi-Step Bid. Morrico seeks a finding that GSA abused its

discretion in rejecting the Morrico Bid. Further, Morrico seeks that this matter be remanded

back to GSA with an order to score the Morrico Bid proposal pursuant to the step one

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Technical Bid Evaluation Criteria. Presumably, if the Morrico bid is deemed technically

acceptable, then GSA will proceed to step two of the Multi-Step Bid with consideration of

the Morrico bid proposal.1

GSA has not abused its discretion in the rejection of the Morrico bid proposal. The

Morrico bid proposal is non-responsive for failing to meet a clear and mandatory delivery

requirement in the bid. There are at least five mentions of the delivery requirement stated in

the Multi-Step Bid.

1. "REQUIRED DELIVERY DATE: 240 Days Upon Receipt of Purchase Order. For a

period of one (1) year on an as needed basis. This is an indefinite bid quantity."

Procurement Record at Book 2 of 5 at Tab 4. at page 3 of 116.

2. "Delivery:

240 Days upon receipt of purchase order. Schedule time and quantity will be coordinated between a successful bidder and the requesting department on an as

needed basis."

Procurement Record at Book 2 of 5 at Tab 4, at page 4 of 116, under a section

entitled SPECIAL PROVISIONS.

3. "39. **JUSTIFICATION OF DELAY:** Bidders who are awarded contracts under this Solicitation, guarantee that the goods will be delivered to their destination or

required services rendered within time specified. If the bidder is not able to meet the specified delivery date, he is required to notify the Chief Procurement Officer of such

delay. Notification shall be in writing and shall be received by the Chief Procurement Officer at least twenty-four (24) hours before the specified delivery date. Notification

of delay shall include an explanation of the causes and reasons for the delay including statements from supplier or shipping company causing the delay. The Government

reserves the right to reject delay justification if, in the opinion of the Chief

Procurement Officer, such justification is not adequate."

<sup>1</sup> The Mid Pac bid proposal was also rejected as being non-conforming for failing to meet the prescribed delivery time. If the Morrico assertion is correct, then presumably the Mid Pac bid proposal would require a technical evaluation, and may, as well, proceed to Step Two of the Multi-Step bid.

page 4 of 10 pages Agency Report Procurement Record at Book 2 of 5 at Tab 4, at page 24 of 116.

4. "DELIVERY TERMS

The contractor shall deliver the completed apparatus to the agreed upon ocean port

for overseas shipping to Guam.

The contractor will deliver the completed apparatus within 240 calendar days upon receipt of purchase order, with all equipment specified, to the current headquarters of

the Guam Fire Department, Guam, USA.

The contractor/bidder must submit a firm delivery time (number of days from date of

order to date of delivery) of said apparatus with the technical bid. Quoting number of days after receipt of all components is unacceptable. A deduction of per day will be

made for each day over and above the stated delivery date. The penalty will also

apply if the unit is delivered and rejected, until the unit is returned meeting

specifications."

Procurement Record at Book 2 of 5 at Tab 4, at page 32 of 116.

5. "DELIVERY TERMS

The contractor shall deliver the completed apparatus to the agreed ocean port for

overseas shipping to Guam.

The contractor will deliver the completed apparatus within 240 calendar days from

the date of notice of award, with all equipment specified, to the current headquarters

of the Guam Fire Department, Guam, USA.

The contractor must submit a firm delivery time (number of days from date of order

to date of delivery) of said apparatus with the technical bid. Quoting number of days after receipt of all components is unacceptable. A deduction of per day will be made

for each day over and above the stated delivery date. The penalty will also apply if

the unit is delivered and rejected, until the unit is returned meeting specifications."

Procurement Record at Book 2 of 5 at Tab 4, at page 91 of 116.

It is clear from the Multi-Step Bid that the delivery date is a material requirement of

this solicitation. The delivery term is variously highlighted and underlined and restated on

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five separate occasions. The Morrico bid proposal, in a Letter of Deviation dated 13

December 2012, states in part:

"Page 32. Delivery Terms. The first Pumper Truck and first Interface Truck will be delivered to the Guam Fire Dept office within 270 days ARO. All subsequent trucks

will be delivered to Guam Fire Dept within 330 days ARO."

See Exhibit B, attached, and at Procurement Record at Book 2, continuation of Tab 3.

Because there is at least one bid proposal that met the required delivery time, and passed the

technical evaluation stage as acceptable, it would be an abuse of discretion on the part of

GSA to waive the clearly stated delivery requirement in favor of Morrico.

To be considered for an award, a bid must comply in all material respects with the

invitation to bid. "Responsive Bidder means a person who has submitted a bid which

conforms in all material respects to the Invitation for Bids." 5 GCA § 5201(g). The

requirement of responsiveness in a bid proposal enables all bidders to stand on an equal

footing and maintains the integrity of the sealed bidding system. Equal footing and integrity

in the bidding process are important values established by law.

"This Chapter shall be construed and applied to promote its underlying purposes and

policies. ... the underlying purposes and policies of this Chapter are:

(3) to provide for increased public confidence in the procedures followed in public procurement;

(4) to ensure fair and equitable treatment of all persons who deal with the

procurement system of this Territory:

5 GCA § 5001(a) and (b).

As well, a contract is to be awarded with reasonable promptness by written notice to

the lowest responsible and responsive bidder, that is, the bidder who meets the requirements

and criteria set forth in the Invitation for Bids.

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"It is well settled that under basic procurement law principles, case law, the Guam Procurement Law and the Guam Administrative Regulations implementing Guam's Procurement Law that the lowest responsive and responsible hidden must

Guam's Procurement Law that the lowest responsive and responsible bidder must be awarded the contract. 5 GCA § 5211[g]; 2 G.A.R. Div 4 Chap. 3 Section

3109[n]..."

Appeal of Jones and Guerrero, Inc., OPA-PA-07-007, Decision at p.5.

Responsiveness is determined only on the basis of information submitted with the bid

proposal, with the facts available at the time of bid opening. Responsiveness is determined

on the bid opening date. Appeal of Jones and Guerrero, Inc., OPA-PA-07-007, Decision at

page 8. "The Invitation for Bid shall set forth the requirements and criteria which will be

used to determine the lowest responsive bidder. No bid shall be evaluated for any

requirement or criterion that is not disclosed in the Invitation for Bids. 2 GAR, Div. 4 8

3109(n)(1).

Delivery time is a material requirement in the Multi-Step Bid. As stated above, the

GSA took numerous opportunities to advise prospective bidders of the materiality of delivery

time in the Multi-Step Bid. Guam law allows for the government to establish delivery as a

material consideration in the determination of responsiveness. Guam law provides:

"Bid Acceptance and Bid Evaluation. Bids shall be unconditionally accepted without alteration or correction, except as authorized in this Chapter. <u>Bids shall be evaluated based on the requirements set forth in the Invitation for Bids, which may include criteria to determine acceptability such as inspection, testing, quality,</u>

workmanship, delivery and suitability for a particular purpose.

5 GCA § 5211(e). (Emphasis added). GSA, in concert with the Guam Fire Department,

determined in advance of this solicitation that delivery terms were a material consideration

and took reasonable steps to apprise prospective bidders that delivery time is a material

consideration in this solicitation. Because questions of responsiveness in a solicitation are

<sup>2</sup> These requirements apply equally to a multi-step bid process. See 2 GAR Div. 4 §§ 3109 (r), (s) and (t).

page 7 of 10 pages Agency Report determined at the time that bids are opened, it is necessary for the solicitation to be clear on .

what matters are to be considered material.

"Appropriate subject matter for responsiveness decisions pertains to whether or not the bidder J&G, has promised to do precisely what GMHA has requested. Responsiveness is a procurement law area in which contracting officers are accorded very limited discretion. In essence the responsiveness question is simply whether the bidder J&G promised to perform the contract. Formation of Government Contracts pp 537-592. Responsiveness goes to matters of substance evident from the bid document such as conformance to contract conditions. Such conformity must be apparent at bid opening and thus properly determined at that time. In order to implement the competitive procurement process and avoid prejudicing other bidders all prospective contractors must be bidding on the same

Appeal of Jones and Guerrero, Inc., OPA-PA-07-007, Decision at p 9.

identical contract. 2 G.A.R. Div 4 Section 3109(m)."

As stated, Guam procurement law clearly provides that delivery time is acceptable as

a material consideration in a solicitation. In this solicitation is not a minor informality.

"Minor informalities are matters of form, rather than substance evident from the bid document, or insignificant mistakes that can be waived or corrected without prejudice to other bidders; that is, the effect on price, quantity, quality, delivery,

or contractual conditions is negligible.

2 GAR Div 4, § 3109 (m) (4) (B). See also, *Appeal of Guam Publications Inc.*, OPA-PA-08-007, Decision at p. 14 (finding that a 'Statement of Qualifications' required by the solicitation was a material requirement, and failure to provide it deems bid proposal as non-responsive), and *Appeal of Pacific Data Systems, Inc.*, OPA-PA-10-005 at p. 13-14 (finding that the Major Shareholders' Disclosure Affidavit is matter of substance and not mere form,

and failure to provide it deems bid as non-responsive).

Federal and state court decisions are consistent with Guam law, as set out here. See,

for example, Blount, Inc. v. United States, 22 Cl. Ct. 221, 227 (1990) which states:

"Therefore, a bid which contains a material nonconformity must be rejected as nonresponsive. *Honeywell, Inc. v. United States,* 16 Cl.Ct. 173, 181 (1989), rev'd

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Before the Public Auditor Procurement Appeal

on other grounds, 870 F.2d 644 (Fed.Cir.1989). Material terms and conditions of a solicitation involve price, quality, quantity, and delivery. Western Roofing

Service, Comp.Gen.Dec. B-234314.2, 89-1 CPD ¶ 486 (1989). The rule is designed to prevent bidders from taking exception to material provisions of the contract in order to gain an unfair advantage over competitors and to assure that

the government evaluates all bids on an equal basis. In other words, a bidder cannot receive award by offering a less expensive method of performance than

that required by the solicitation. See Cibinic and Nash, Formation of Government

Contracts (2nd Ed., 1986), p. 394."

And see Julian and JJID, Inc. v. Delaware Department of Transportation, 53 A. 3d 1081,

1083 (Del. Supr. 2012) which states:

"Delaware's procurement statutes have two purposes. First, the laws are designed to "[c]reate a more efficient ... process to better enable the State to

obtain the highest quality goods, materials and services at the best possible price...." Competitive bidding accomplishes that purpose. Second, the statutes are intended to assure "fair and equitable treatment" for all hiddens. For the process to

intended to assure "fair and equitable treatment" for all bidders. For the process to work fairly, "all bidders must bid upon the same thing and upon substantially the same terms." Bids must be deemed "responsive" to be considered. A responsive bid is one that, "conform[s] in all material respects to the requirements and

criteria set forth in the contract plans and specifications." The agency has "broad discretion" in determining whether a bid is recognised. Its designs will not be

discretion" in determining whether a bid is responsive. Its decision will not be overturned unless it was arbitrary or capricious."

contained unless it was aroutary or capitolous.

B. Conclusion.

GSA has not acted in an arbitrary or capricious manner in this solicitation. Having

set out a clear requirement in the Multi-Step Bid that the fire truck apparatus be delivered

within 240 days of the issuance of a purchase order, it correctly rejected the Morrico bid

proposal which offered to deliver two fire apparatus at 270 days and the remaining fire

apparatus in 330 days. For this reason, the Morrico bid proposal is found non-responsive. So

it is under Guam law. This appeal must be denied. It is worth mentioning that there is one

fully responsive bid proposal to the Multi-Step Bid.

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#### C. Declaration Re Court Action.

The undersigned party does hereby confirm that to the best of his or her knowledge, no case or action concerning the subject of this Appeal has been commenced in court. All parties are required to and the undersigned party agrees to notify the Office of the Public Auditor within 24 hours if court action commences regarding this Appeal or the underlying procurement action.

Dated this 14<sup>th</sup> day of February, 2013.

OFFICE OF THE ATTORNEY GENERAL Leonardo M. Rapadas, Attorney General

Bv:

ØHN M. WEISENBERGER

✓Assistant Attorney General

## **EXHIBIT A**

NOTE TO FILE:

GSA-005-13 (PUMPER TRUCKS /4 X4 INTERFACE TRUCKS)

DECEMBER 14, 2012

10:00 AM

**VENDORS NAME:** 

**REMARKS:** 

1. FAR EAST: 9:41 AM (SUBMITTED): \*\* MEET THE DELIVERY REQUIREMENTS (240 DAYS)

\*\* LOD SUBMITTED FOR: PAGE 37,64

\*\* CLARIFICATION: PAGE: 35,37,39,51 & 64

(NOTED: AT TECHNICAL BID)

NOTE: SUBMITTED: 1 ORIGINAL & I COPY / 1 ORIGINAL TECHNICAL & I COPY.

2. MID PAC: 9:55 AM (SUBMITTED): \*\* REJECTED DUE TO DID NOT MEET THE DELIVERY REQUIREMENT.

> \*\* OCEAN FREIGHT: THEY WILL NOT BE USING A ROLL-ON/ ROLL-OFF VESSEL TO TRANSPORT.

(NOTED: AT ATTACHED LETTER OF QUALIFICATION)

NOTE: SUBMITTED: 1 ORIGINAL, 3 COPIES & BROCHURES.

3. MORRICO: 9:59 (SUBMITTED): \*\* REJECTED DUE TO DID NOT MEET THE REQUIRED DELIVERY REQUIREMENT OF 240 DAYS.

> OFFERED: 270 DAYS ARO- FIRST PUMPER TRUCK AND FIRST INTERFACE TRUCK.

> > 330 DAYS TO ALL SUBSEQUENT TRUCK (see attach LOD)

BELINDA (BUYER 1)

**EXHIBIT A** 

## EXHIBIT B



Sales, Rental, Parts and Service







ADDRESS: 197 Ypao Road Tamuning GUAM 96913

OFFICE: Phone 1-671-649-1946

Fax 1-671-649-1947

Phone 1-671-646-7914

SPARE 1-671-646-7900 PARTS Fax

WEB: www.morricoequipment.com





13 December 2012

Robert H. Kono Chief Procurement Officer (Acting) GSA General Services Agency Government of Guam 148 Route 1 Marine Drive Piti, Guam 96915

Dear Sir,

Re: Letter of Deviation, Bid No. GSA-005-13

- 1) Page 32. Delivery Terms. The first Pumper Truck and first Interface Truck will be delivered to the Guam Fire Dept office within 270 days ARO. All subsequent trucks will be delivered to Guam Fire Dept office within 330 days  $\Delta RO$
- 2) Page 37. Wheelbase. Wheelbase will be 188 Inches. A 180 Inch wheel base can be achieved by providing cross lays in fieu of speed lays.
- 3) Page 54. Mechanical Siren Auxiliary. Q2B will be on left side. Front Suction shall be on right side.
- 4) Page 60. Compartmentation Passenger Side. Exceeds height but 29 inches wide to match drivers side.
- 5) Page 88. Built In USA. The Mercedes Benz engine Model 900 series is manufactured in Brazil under license for Daimler Trucks North America LLC.
- 6) Page 105. Interior. Dome Light Cab. No Theater dimming.
- 7) Page 105. Gauge Cluster. No wind shield wiper fluid indicator

**EXHIBIT B** 

















Sales, Rental, Parts and Service

**FREIGHTLINER** Run Smart





ADDRESS: 197 Ypao Road Tamuning GUAM 96913

Phone 1-671-649-1946 OFFICE.

1-671-649-1947 Fax

Phone 1-671-646-7914 SPARE 1-671-646-7900 PARTS: Fax

www.morricoequipment.com WEB:









9) Page 105. Oil Temp Gauge. No Oil Temp Gauge available.

10) Page 105. Seat Belt All Red.

3 POINT **HIGH VISIBILITY ORANGE** RETRACTOR DRIVER, RH FRONT AND LH, CENTER AND RIFREAR PASSENGER SEAT BELTS WITH NFPA 1901-2009 COMPLIANT SENSOR AND DASH HARNESS

11) Page 106, Storage Consol Overhead. Molded plastic with retainer nets. No nets.

12) Page 106. Cab Rear Air Suspension.

Not available with front drive axle. We supply: 27,000# FLAT LEAF SPRING REAR SUSPENSION WITH HELPER AND RADIUS ROD FOR FIRE/EMERGENCY SERVICE SPRING SUSPENSION - 2.25" AXLE SPACER STANDARD U-BOLT PAD FORE/AFT CONTROL RODS

13) Page 106. AM/FM Stereo with Clock. The clock is located separately on truck dash. It is not part of radio.

Regards,

Allan Morrison

Allan Morrison President Morrico Equipment LLC

Saved as GSA-005-L3 Deviation Letter 13 Dec 2012

**ON-SITE DIESEL DELIVERY** 













