



Contractors License Board Inetnon Malisensiayen Kontratista 2022 Citizen Centric Report

POINT OF INTEREST:

- History of CLB
- Mission Statement
- Investigation Cases
- Licensed Contractors
- Goals
- Vision
- Demographics
- Revenue/Expenditure
- Staff
- Board Members



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History of Contractors License Board

With Public Law 14-51, the 14th Guam Legislature established the Contractors License Board in 1977.

The Board consists of seven members, five of which are appointed by the Governor of Guam. Two individuals will come from the construction industry, and three individuals from the general public with no ties to the construction industry. The last two are Ex-officio members; the Director of Revenue and Taxation and the Director of Public Works. These members are subject to confirmation by the Legislature of Guam.

With Public Law 30-11, 21 GCA Real Property Chapter 70, the Board is granted the authority to make, amend or repeal rules and regulations as it may deem to effectuate and carry out the purpose for the protection of the general public.

MISSION STATEMENT

The Contractors License Board safeguards consumers by regulating the construction industry through policies that promote the health, safety, and general welfare of the public in matters relating to construction. The Contractors License Board accomplishes this by:

- Making certain that construction is carried out in a safe, competent, and professional manner;
- Licensing contractors and enforcing licensing laws; Requiring that individual or company practicing or offering to do construction contracting is licensed or be licensed;
- Exercising the laws, regulations, and standards governing construction contracting in a reasonable and consistent manner;
- Providing resolution to disputes that arise from construction activities; and educating the public so that they can make informed choices.



GOALS

- To adjudicate the Contractors License Board’s Rules & Regulations in accordance with the 21 GCA Real Property Chapter 70 Contractors Public Law 30-11 § 70103 (b).
- To enforce the Rules & Regulations for the health, safety and general welfare of persons engaged in the construction industry and for the protection of the public against incompetent, inexperienced, unlawful and unfair practices by contractors to whom they may contract.
- To update current laws that will help sustain revenue collected within our agency to be proactive in mitigating our budget constraints.
- To build stronger ties with other agencies to promote enforcement of the law.

VISION

The Contractors License Board’s vision is to accomplish that CLB has updated Rules and Regulations in which the CLB staff will be able to move forward for a better Guam.

LICENSING. Ensure that all applicants are in order to obtain a license. Review applicant’s documentation in order to obtain a license. Review applicant’s documentation in order for an individual to qualify to take the examination (s).

INVESTIGATION. Reduce, eliminate or prevent unlicensed activity and unprofessional conduct that pose a threat to public health, safety and welfare.

CONSUMER AFFAIRS. Educate consumers on making the best choices when hiring a licensed contractor. Protect consumers by ensuring that the contractor’s skills & workmanship quality are up to industry standards.

ADMINISTRATION. Ensure agency effectiveness and improve the quality of consumer service in all programs.

LEGISLATION. Ensure that rules and regulation, statutes, policies and procedures are updated which will strengthen and support board and administrative operations.

**OPERATIONAL STRUCTURE,
DEMOGRAPHICS AND CHALLENGES**

PERFORMANCE	2022	2021	2020
ACTIVE LICENSE	966	890	906
INACTIVE LICENSE	48	53	61
MASTER ELECTRICIAN	33	46	41
CONSUMER COMPLAINTS	34	65	42
GUAM POPULATION	168,801	172,335	168,783



CLB encountered a significant challenge during the update of its rules and regulations, leading to setbacks for both divisions. Nevertheless, the adjudication of our rules and regulations remains a top priority. Acknowledging the substantial nature of this update, we are confident that the revisions made will eliminate disparities, positioning CLB to progress in the most optimal manner.

Unfortunately due to budget constraints, CLB faces ongoing challenges in staying abreast of evolving technology. Collaborating closely with other agencies, such as OTECH, helps, but keeps CLB at a suboptimal level. A near-future goal is to upgrade our computers and programs, reducing dependency on external agencies or sources.

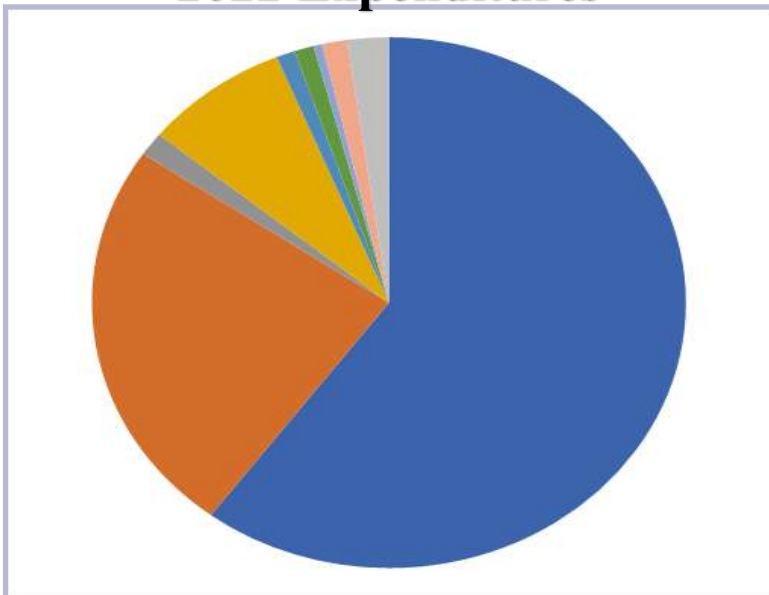
While CLB’s examinations are well-made, they are antiquated. Currently we are in the process of modernizing the examinations in accordance with board approved standards and specifications. However, we face challenges including budget constraints as well as seeking a vendor willing to collaborate with a small-scale demographic.

2022 EXPENDITURES

Contractors License Board Combining Statement of Revenues, Appropriation by Object Category Year Ending September 30, 2022	
REVENUE:	
Licenses and Permits:	\$952,205.00
Charges for Services Interest & Investment	\$204.00
Total Revenues	\$952,409.00
FY2022 APPROPRIATION:	
Salaries - Regular 111	\$403,642.00
Salaries-Fringe benefits 113	\$174,976.00
Travel 220	\$19,000.00
Contractual Services 230	\$67,662.00
Supplies 240	\$4,998.00
Equipment 250	\$2,850.00
Drug Testing 271	\$100.00
Utilities 361	\$23,000.00
Telephone 363	\$9,000.00
Miscellaneous 290	\$3,100.00
Total Appropriation	\$708,328.00

ACCOUNT DESCRIPTION	CATEGORY	AMOUNT
Salary	111	\$ 195,961.40
Benefits	113	\$ 71,115.31
Travel	220	\$ 12,630.45
Contractual	230	\$ 53,735.19
Supplies & Material	240	\$ 3,968.43
Office Equipment	250	\$ 1,800.00
Drug Testing	271	\$ 80.00
Misc	290	\$ 2,000.00
Telephone	363	\$ 5,341.42
Power	361	\$ 23,000.00
TOTAL		\$ 369,632.20

2022 Expenditures



- 60%** ■ Salary
- 24%** ■ Benefits
- 2%** ■ Travel
- 8%** ■ Contractual
- 1%** ■ Supplies & Material
- 1%** ■ Office Equipment
- 1%** ■ Misc
- 1%** ■ Telephone
- 2%** ■ Power
- 100%** ■ TOTAL

VISIT OUR WEBSITE: WWW.CLB.GUAM.GOV

CLB STAFF

Ciriaco C. Sanchez	Executive Director
Maria D. Perez	Administrative Officer
Carmelita H. Santos	Administrative Assistant
Margaret O. Guerrero	Word Processing Sec. II
Veronica L. Fernandez	Administrative Aide
Geralynn T. Stanley	Private Secretary
Nida Bailey	CLB Investigator Supervisor
Marcus Finona	CLB Investigator
Aaron Aragon	CLB Investigator
Andrew Mesa	CLB Investigator



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BOARD MEMBERS

Bernard Benavente, Board Chairman

Rena Borja, Vice Chairwoman

Dafne Shimizu, Ex-Officio, Rev & Tax

Vincent P. Arriola, Ex-Officio, DPW

Matthew C. Cruz, Member

Selina Ashland, Member

The National Association of State Contractors Licensing Agencies (NASCLA) recognizes the Contractors License Board as a longstanding member and the sole agency in Guam with membership.

NASCLA is a nonprofit organization whose purpose is to promote best practices and license uniformity for agencies that regulate the construction industry.





Office of Public Accountability - Guam <admin@guamopa.com>

FY 2022 Citizen-Centric Report - CLB Submission

1 message

Gerallynn Tennesen Stanley <gerallynn.stanley@clb.guam.gov> Tue, Jan 16, 2024 at 4:23 PM
To: "admin@guamopa.com" <admin@guamopa.com>, "speaker@guamlegislature.org" <speaker@guamlegislature.org>
Cc: Maria Perez <Maria.perez@clb.guam.gov>, "John P. Aguon" <john.aguon@clb.guam.gov>, Carmelita Santos <carmelita.santos@clb.guam.gov>, Nida Bailey <nida.bailey@clb.guam.gov>

Hafa Adai!

I am formally submitting the Citizen-Centric Report from the Contractors License Board for FY-22 on behalf of Executive Director JP Aguon.

If you have any concerns viewing the attached document, please do not hesitate to contact me.

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Kind Regards,
[Gerallynn Tennesen Stanley](#)
Private Secretary
Contractors License Board

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